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41 APR 27 AM 10:03
CLERK U.S. DISTRICT COURT
CENTRAL DIST. OF CALIF.
LOS ANGELES

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20 UNITED STATES DISTRICT COURT
21 CENTRAL DISTRICT OF CALIFORNIA

22 REBECCA MITCHELL, individually and
23 on behalf of all others similarly situated,

24 Plaintiff,

25 vs.

26 SONY COMPUTER ENTERTAINMENT
27 AMERICA, LLC, a Delaware limited
28 liability company, SONY COMPUTER
ENTERTAINMENT AMERICA, INC., a
Delaware corporation, SONY
CORPORATION OF AMERICA, a New
York corporation, and DOES 1 through
50, inclusive,

Defendants.

CASE NO: CV11 03601JHN SSx

COMPLAINT (CLASS ACTION)

- 1) NEGLIGENCE;
- 2) BREACH OF CONTRACT TO A
THIRD PARTY BENEFICIARY;
AND
- 3) BREACH OF IMPLIED
CONTRACTS.

(JURY TRIAL DEMANDED)

Plaintiff Rebecca Mitchell (hereinafter "Plaintiff" or "Mitchell") brings this action, by and through her undersigned counsel, on behalf of herself and all other similarly situated persons in the class defined below, based upon information and

1 belief and the investigation of counsel, except for information based upon personal
2 knowledge, and hereby allege as follows:

3 I. NATURE OF ACTION

4 1. Plaintiff brings this class action on her own behalf and on behalf of all
5 persons in the United States against Sony Computer, SCEA, and Sony USA
6 (collectively referred to as the "Defendants") to redress Defendants' failure to
7 adequately safeguard certain personal identification and financial information and
8 related data. More specifically, this action arises from Defendants' failure to
9 maintain adequate computer security of consumers': (i) credit and debit card
10 information ("Financial Data"); (ii) full names, addresses, e-mail addresses,
11 birthdates, usernames, passwords, logins, security questions, and other related
12 information (collectively "Personal ID" information); and PlayStation Network
13 purchase and usage history ("Usage Data"), all of which was accessed and stolen by
14 computer hackers.

15 2. As reported in The Wall Street Journal on April 26, 2011, "[a] hacker
16 stole the names, birth dates and possibly credit-card numbers for 77 million people
17 who play online videogames through Sony Corp.'s PlayStation console, in what
18 could rank among the biggest data breaches in history."

19 3. Because of Defendants' actions, millions of their customers have had
20 their Financial Data, Personal ID, and Usage Data compromised, have had their
21 privacy rights violated, have been exposed to the risk of fraud and identity theft, and
22 have otherwise suffered damages.

23 II. JURISDICTION AND VENUE

24 4. This Court has jurisdiction over this action pursuant to 28 U.S.C §
25 1332(d), as the matter in controversy exceeds \$5 million, Plaintiff has diverse
26 citizenship from Defendants, and none of the exceptions apply.
27
28

1 5. Venue is appropriate in this Court. Upon information and belief,
2 Defendant Sony Computer maintains a principal place of business and its “nerve
3 center” in Santa Monica, California, which is in this Judicial District. Defendants
4 transact business in this Judicial District and certain events and conduct giving rise to
5 the claims in this action occurred in this Judicial District. Each Defendant has
6 sufficient minimum contacts in the State of California or otherwise intentionally
7 prevails itself of the California market through television, radio and internet
8 advertising located in California and other activities, so as to render the exercise of
9 jurisdiction over it by the California courts consistent with traditional notions of fair
10 play and substantial justice.

11 III. THE PARTIES

12 6. Plaintiff Rebecca Mitchell is an adult individual who resides in the State
13 of Michigan, County of Ingham.

14 7. At relevant times during the class period, Mitchell maintained a
15 subscription to and was a member of The PlayStation Network.

16 8. Sony Computer Entertainment America, LLC (“Sony Computer”) is a
17 Delaware limited liability company with its principal place of business located in
18 Santa Monica, California and Foster City, California. Sony Computer is registered
19 with the California Secretary of State (ID No.: 201009810380), maintains an office
20 at 919 East Hillsdale Boulevard, Foster City, California 94404 and its resident agent
21 as CSC – Lawyers Incorporation Service, located at 2730 Gateway Oaks Drive, Suite
22 100, Sacramento, California 95833.

23 9. Sony Computer Entertainment America, Inc. (“SCEA”) is a Delaware
24 corporation with its principal place of business located in Santa Monica, California
25 and Foster City, California. SCEA is registered with the California Secretary of
26 State (ID No.: C2000428), maintains an office at 919 East Hillsdale Boulevard,
27 Foster City, California 94404 and its resident agent as CSC – Lawyers Incorporation
28

1 Service, located at 2730 Gateway Oaks Drive, Suite 100, Sacramento, California
2 95833.

3 10. Sony Computer and SCEA were founded in 1994 and are wholly owned
4 subsidiaries of Sony USA. Among their principal products and offerings is the
5 PlayStation 3 video game console.

6 11. Sony Corporation of America, Inc. ("Sony USA") is a New York
7 corporation with its principal place of business located at 550 Madison Avenue, 27th
8 Floor, New York, NY 10022. Sony USA is registered with the California Secretary
9 of State (ID No.: C0401803) and lists its resident agent as CSC – Lawyers
10 Incorporation Service, located at 2730 Gateway Oaks Drive, Suite 100, Sacramento,
11 California 95833.

12 12. Sony USA is the U.S. subsidiary of Sony Corporation, headquartered in
13 Tokyo, Japan. Sony USA is a leading manufacturer of audio, video,
14 communications, and information technology products for the consumer and
15 professional markets. Its motion picture, television, computer entertainment, music
16 and online businesses make Sony one of the most comprehensive entertainment and
17 technology companies in the world. Sony's principal U.S. businesses include Sony
18 Electronics Inc., Sony Computer, Sony Pictures Entertainment Inc., and Sony Music
19 Entertainment. Sony recorded consolidated annual sales of approximately \$78 billion
20 for the fiscal year ended March 31, 2010, and it employs 167,900 people worldwide.

21 13. Plaintiffs are informed and believe that Defendants regularly conduct
22 business in the State of California directly or indirectly through subsidiaries owned,
23 licensed, operated, administered, managed, directed and/or controlled in the State of
24 California.

25 IV. FACTUAL ALLEGATIONS

26 14. The PlayStation is a video game console first launched by Defendants in
27 1994. Defendant's current version, the PlayStation 3, was released in 2006 and has
28

1 sold over 47.9 million units worldwide. The PlayStation 3 features motion controls
2 in games, a Blu-ray Disc player, high-definition graphics, a large internal hard drive
3 storage disk, and Internet networking capabilities.

4 15. As a complement to the PlayStation 3, Defendants launched The
5 PlayStation Network ("PSN") in 2006 as an online service that, among other
6 features, allows video game players to engage in multiplayer gaming online (i.e., two
7 individuals could compete against each other in the same video game via an Internet
8 connection as opposed to being in the same room). The PSN currently has over 69
9 million users worldwide as of January 25, 2011.

10 16. In addition to the online multiplayer gaming, the PSN also comprises an
11 online virtual market where users can purchase video games, add-on content, demos,
12 themes, and game and movie trailers. As of September 2009, there have been over
13 600 million downloads from the PSN store.

14 17. Defendants describe the PSN as follows:

15 PSN is the only online console service with over 60 million registered
16 accounts worldwide and continues to evolve with tons of great new
17 content and services such as digital comics and minis, and original
18 programming. With PlayStation Network, users can also rent or
19 purchase one of over 27,800 of their favorite movies and TV shows,
20 including HBO hit shows like True Blood, Curb Your Enthusiasm and
21 Entourage, as well as download games and demos from the
22 PlayStation®Store. In addition, users have access to thousands of
streaming movies and TV shows from Netflix and can watch their
favorite teams with MLB.tv live sports streaming. PlayStation
Network is also the only service to offer access to PlayStation®Home,
PlayStation's social game platform where millions gather to socialize
with friends, access any number of over 100 games that are ready to
play, and personalize their own individual spaces.

23 18. When registering and/or joining the PSN, individuals provide various
24 Financial Data and Personal ID to Defendants. Defendants continually monitor and
25 record individuals' activities and purchases on the PSN and maintain said Usage
26 Data in various computer databases.

1 19. On April 26, 2011, Defendants issued a "Consumer Alert" informing
2 the public that Defendants "discovered that between April 17 and April 19, 2011,
3 certain PlayStation Network and Qriocity service user account information was
4 compromised in connection with an illegal and unauthorized intrusion into our
5 network."

6 20. Defendants' Consumer Alert also contained the following:
7 Although we are still investigating the details of this incident, we believe that an
8 unauthorized person has obtained the following information that you provided:
9 name, address (city, state, zip), country, email address, birthdate, PlayStation
10 Network/Qriocity password and login, and handle/PSN online ID. It is also possible
11 that your profile data, including purchase history and billing address (city, state, zip),
12 and your PlayStation Network/Qriocity password security answers may have been
13 obtained. If you have authorized a sub-account for your dependent, the same data
14 with respect to your dependent may have been obtained. While there is no evidence
15 at this time that credit card data was taken, we cannot rule out the possibility. If you
16 have provided your credit card data through PlayStation Network or Qriocity, out of
17 an abundance of caution we are advising you that your credit card number (excluding
18 security code) and expiration date may have been obtained.

19 21. Thus, although the data breach occurred between April 17-19, 2011,
20 Defendants did not inform the public of the breach until April 26, 2011.

21 22. Defendants' Consumer Alert specifically noted that "[w]hile there is no
22 evidence at this time that credit card data was taken, we cannot rule out the
23 possibility."

24 23. On April 26, 2011, The Wall Street Journal, in an article titled "Hacker
25 Raids Sony Videogame Network", noted that the breach could rank among the
26 biggest in history.

1 24. The Wall Street Journal article speculated that the stolen data might be
2 used to trick victims into disclosing more valuable information about themselves. In
3 addition, the article noted that the online videogame accounts have black market
4 value, especially if the accountholder is a skilled video game player with access to
5 higher levels and desirable virtual goods.

6 25. The Wall Street Journal also reported that there is speculation that the
7 breach was in retaliation of Defendants' lawsuit against George Hotz, a popular
8 hacker. Mr. Hotz had previously released code on the Internet to allow programmers
9 to run their own homemade games, as well as pirated ones, on the PlayStation 3.

10 26. In addition to the Defendants and their outside cyber-security experts,
11 the security breach is currently being investigated by the Federal Bureau of
12 Investigation in San Francisco and other law enforcement agencies.

13 27. Plaintiff Rebecca Mitchell has been a member of the PSN since 2009
14 and has provided certain Financial Data and Personal ID to the Defendants by virtue
15 of her membership in the PSN. Likewise, Defendants maintain Usage Data related
16 to Plaintiff's purchases and online activity at the PSN. Thus, as a result of
17 Defendants' actions, Plaintiff has had her Financial Data, Personal ID, and Usage
18 Data compromised, she has had her privacy rights violated, and she has been
19 exposed to increased risk of fraud and identity theft.

20 V. CLASS ACTION ALLEGATIONS

21 28. This action is brought as a class action and may properly be so
22 maintained pursuant to Fed. R. Civ. P. 23 and other applicable rules of civil
23 procedure.

24 29. **Class Definition:** The Class sought to be represented in this action is
25 defined as follows:

26 All persons in the United States who have had their personal or financial
27 data stolen or placed at risk of being stolen from The PlayStation
28 Network's computer systems, and who were or may be damages or who
allege damage therefrom (hereinafter, the "Class").

1 The Class Period dates back four years (or the length of the longest
2 applicable statute of limitations for any claim asserted) from the date this action
3 was originally filed and continues through the present and the date of judgment.
4 Excluded from the Class are: (a) any officers, directors or employees of the
5 Defendants; (b) any judge assigned to hear this case (or spouse or family member
6 of any assigned judge); (c) any employee of the Court; (d) any juror selected to
7 hear this case.

8 **30. Numerosity of the Class.** Members of the class and subclass
9 are so numerous that their individual joinder herein is impracticable. The
10 precise number of members of the class and subclass and their addresses are
11 presently unknown to Plaintiff, but is believed to each exceed 1 million
12 people. The precise number of persons in the class and their identities and
13 addresses may be ascertained from Defendants' records. If deemed
14 necessary by the Court, members of the class may be notified of the
15 pendency of this action by mail and/or e-mail.

16 **31. Ascertainable Class.** The proposed Class is ascertainable. The
17 litigation of the questions of fact and law involved in this action will resolve the
18 rights of all members of the Class and hence, will have binding effect on all class
19 members. These Class Members can be readily identified from business records,
20 billing systems, and other electronic records of the Defendants and other means
21 readily available to the Defendants, and thus by the Plaintiff, through minimally
22 intrusive discovery. The class is numerous. Joinder of all class members is
23 impracticable due to the relatively small monetary recovery for each class member
24 in comparison to the costs associated with separate litigation.

25 **32. Common Questions of Fact and Law Exist and Predominate**
26 **over Individual Issues.** There is a well-defined community of interest in
27 the questions of law and fact involved affecting the parties to be
28 represented. These common questions of law and fact exist as to all
members of the class and predominate over the questions affecting only

1 individual members of the class. These common legal and factual questions
2 include without limitation:

- 3 a. whether Defendants acted negligently in failing to properly safeguard
4 Class members' financial and personal data;
- 5 b. whether Defendants violated industry standards concerning the handling
6 and storage of Class members' financial and personal data;
- 7 c. whether Defendants failed to notify Class members of the security
8 breach as soon as practical after the breach was discovered;
- 9 d. whether Defendants breached express or implied contracts by failing to
10 properly safeguard Class members' financial and personal data;
- 11 e. whether Defendants engaged in unfair practices by failing to properly
12 safeguard customers' financial and personal data;
- 13 f. whether Defendants violated California Business and Professions Code
14 Section 17200 et seq. were willful or knowing violations; and
- 15 g. whether Plaintiff and the Class have been damaged, and, if so, what
16 types of damages flowed from Defendants' unlawful conduct.

17 **33. Typicality.** The claims of Plaintiff are typical of the claims of
18 the Class, as the claims of Plaintiff and all Class members arise from the
19 same set of facts regarding Defendants' failure to protect Class members
20 personal and financial data. Plaintiff maintains no interest antagonistic to
21 the interests of other Class members. The relief sought is common, unitary,
22 and class-wide in nature.

23 **34. Adequacy.** The named Plaintiffs are adequate representatives of
24 the Class on whose behalf this action is prosecuted. Plaintiffs' interests do
25 not conflict with the interests of the Class. Plaintiffs have retained
26 competent counsel with experience in class action litigation and will
27 prosecute this action vigorously. As a result, Plaintiffs can fairly and
28 adequately represent and protect the interests of the class in that there are no

1 conflicts between their interests and the interests of other class members, this
2 action is not collusive, the named Plaintiffs and their counsel have the necessary
3 resources to litigate this action, and counsel has the experience and ability required
4 to prosecute this case as a class action.

5 **35. Community of Interest.** The proposed Class has a well defined
6 community of interest in the questions of fact and law to be litigated. The common
7 questions of law and fact are predominant with respect to the liability issues, relief
8 issues and anticipated affirmative defenses. The named Plaintiffs have claims
9 typical of the Class members.

10 **36. Superiority of Class Adjudication.** The certification of a class in this
11 action is superior to the litigation of a multitude of cases by members of the
12 putative class. Class adjudication will conserve judicial resources and will avoid
13 the possibility of inconsistent rulings. Equity dictates that all persons who stand to
14 benefit from the relief sought herein should be subject to the lawsuit and hence
15 subject to an order spreading the costs of the litigation among the class members in
16 relationship to the benefits received. The economic damages, restitution and
17 other potential recovery for each individual member of the Class are modest,
18 relative to the substantial burden and expense of individual prosecution of
19 these claims. Given the amount of the individual class members' claims,
20 few, if any, class members could afford to seek legal redress individually for
21 the wrongs complained of herein. Individualized litigation presents a
22 potential for inconsistent or contradictory judgments. Individualized
23 litigation increases the delay and expense to all parties and the court system
24 presented by the complex legal and factual issues of the case. By contrast,
25 the class action device presents far fewer management difficulties, and
26 provides the benefits of single adjudication, economy of scale, and
27 comprehensive supervision by a single court.

28 **37.** In the alternative, the above-referenced class may be certified
because:

- 1 a. The prosecution of separate actions by the individual members
2 of the Class would create a risk of inconsistent or varying
3 adjudication with respect to individual class members' claims
4 which would establish incompatible standards of conduct for
5 Defendants;
- 6 b. The prosecution of separate actions by individual members of
7 the Class would create a risk of adjudications which would as
8 a practical matter be dispositive of the interests of other
9 members of the class who are not parties to the adjudications,
10 or which would substantially impair or impede the ability of
11 other class members to protect their interests; and,
- 12 c. Defendants have acted or refused to act on grounds generally
13 applicable to the class, thereby making appropriate final and
14 injunctive relief with respect to the class.

15 VI. FIRST CAUSE OF ACTION

16 NEGLIGENCE

17 (As To All Defendants)

18 38. Plaintiff fully incorporates by reference herein all of the above
19 paragraphs, as though fully set forth herein.

20 39. Defendants assumed a duty, and had duties imposed upon them by
21 regulations, to use reasonable care to keep Class members' Financial Data, Personal
22 ID, and Usage Data private and secure. By their acts and omissions described herein,
23 Defendants unlawfully breached this duty. The Class was damaged thereby.

24 40. The private information of the Class that was stolen or compromised by
25 the breach of Defendants' security includes, without limitation, information that was
26 being improperly stored and inadequately safeguarded in violation of, among other
27 things, industry rules and regulations.
28

1 41. Defendants also failed to comply with Card Operating Regulations,
2 including but not limited to the following:

- 3 a. The "Visa USA Cardholder Information Security Program
4 (CISP)," which is similar to the PCI standards program.
- 5 b. The MasterCard International Bylaws and Rules, section 9.15.3
6 titled "Account, Cardholder and Transaction Data Must Be Kept
7 Secure," which states: Merchants . . . must keep all systems and
8 media containing MasterCard account, cardholder, or transaction
9 information (whether physical or electronic) in a secure manner
10 so as to prevent access by, or disclosure to any unauthorized
11 party. Merchants . . . must destroy all media not necessary to
12 retain, in a manner that will render the data unreadable.
13 Defendants violated this requirement because they failed to
14 maintain customer information in a "secure manner so as to
15 prevent access by . . . any authorized party." Defendants also
16 failed to "destroy all media not necessary to retain."
- 17 c. The MasterCard International Bylaws and Rules, section 9.15.7
18 titled "Storage of Account, Cardholder, and Transaction Data,"
19 which states: MasterCard permits storage of only the card account
20 number, expiration date, cardholder name, and service code, in a
21 secure environment to which access is limited, and then only to
22 the extent that this data is required for bona fide purposes and
23 only for the length of time that the data is required for such
24 purposes. Defendants violated this requirement because they
25 failed to store cardholder information in a secure environment to
26 which access was limited. Defendants also stored cardholder
27
28

1 information for longer than necessary to complete the bona fide
2 purpose for which the information was obtained.

3 42. The Card Operating Regulations created a duty of reasonable care and a
4 standard of care that Defendants violated. Defendants' violations of those standards
5 and regulations, among others, constitute negligence per se.

6 43. The breach of security was a direct and proximate result of Defendants'
7 failure to use reasonable care to implement and maintain appropriate security
8 procedures reasonably designed to protect the nonpublic information of the Class.
9 This breach of security and resulting unauthorized access to nonpublic information
10 of the Class was reasonably foreseeable by Defendants, particularly (but not
11 exclusively) in light of Defendants' litigation against a well-known and popular
12 hacker.

13 44. Defendants were in a special fiduciary relationship with the Class by
14 reason of their entrustment with Financial Data, Personal ID information, and Usage
15 Data. By reason of this fiduciary relationship, Defendants had a duty of care to use
16 reasonable means to keep the nonpublic information of the Class private and secure.
17 Defendants unlawfully breached this duty.

18 45. Pursuant to Class members' rights to privacy, Defendants had a duty to
19 use reasonable care to prevent the unauthorized access, use, or dissemination of
20 Class members' nonpublic information. Defendants unlawfully breached this duty.

21 46. Defendants' failure to comply with industry standards and regulations,
22 the magnitude of the data breach (the largest in history), and the significant delay
23 between the date of the intrusion and the date Defendants informed the public of the
24 breach, all serve as concrete evidence of Defendants' negligence and other wrongful
25 conduct in failing adequately to safeguard and monitor Defendants' computer
26 systems to ensure the security of its customers' personal and financial data.

1 47. The compromise of the Class' nonpublic information, and the resulting
2 burden, fear, anxiety, emotional distress, loss of time spent seeking to prevent or
3 undo any further harm, and other economic and non-economic damages to the Class
4 were the direct and proximate result of Defendants' violations of their duties.

5 48. Defendants also had a duty to publicly disclose the data compromise in
6 a timely manner. Timely public disclosure was required so that, among other things,
7 Plaintiffs and Class members could take appropriate measures to avoid unauthorized
8 charges on their accounts, cancel or change usernames and passwords on
9 compromised accounts, change their drivers' license numbers or state and military
10 identification numbers, and monitor their account information and credit reports for
11 fraudulent activity.

12 49. Defendants breached this duty by failing to notify the public in a timely
13 manner that information was compromised.

14 50. Class members were harmed by Defendants' delay because, among
15 other things, fraudulent charges have been made to Class members' accounts, and
16 Class members have incurred time and money to dispute the charges with their
17 banks. In addition, Class members have been unable to use The PlayStation
18 Network since the initial breach, an essential service they expected to be able to
19 utilize with the purchase of a PlayStation 3 at a significant cost.

20 51. Defendants knew or should have known that their computer systems for
21 processing and storing Financial Data, Personal ID, and Usage Data information had
22 security vulnerabilities. Defendants were negligent in continuing such data
23 processing and storage in light of those vulnerabilities and the sensitivity of the data.

24 52. As a direct and proximate result of Defendants' conduct, Class members
25 suffered damages including, but not limited to, those set forth above.
26
27
28

1 53. Plaintiffs and Class members have not in any way contributed to the
2 security breach at The PlayStation Network or to the compromise or theft of their
3 personal and financial data.

4 **VII. SECOND CAUSE OF ACTION**

5 **BREACH OF CONTRACT TO A THIRD PARTY BENEFICIARY**

6 **(As To All Defendants)**

7 54. Plaintiff fully incorporates by reference herein all of the above
8 paragraphs, as though fully set forth herein.

9 55. Upon information and belief, Plaintiffs and the Class are third party
10 beneficiaries of contracts entered into between Defendants and various third parties.
11 These contracts require that Defendants safeguard the personal and financial
12 information of Plaintiffs and the Class.

13 56. Defendants breached these contracts, and, as a result of these breaches,
14 Plaintiffs and the Class have been harmed as alleged herein.

15 **VIII. THIRD CAUSE OF ACTION**

16 **BREACH OF IMPLIED CONTRACTS**

17 **(As To All Defendants)**

18 57. Plaintiff fully incorporates by reference herein all of the above
19 paragraphs, as though fully set forth herein.

20 58. When providing personal and financial information to Defendants in
21 order to transact business with Defendants and utilize The PlayStation Network,
22 Plaintiff and the Class entered into implied contracts with Defendants such that
23 Defendants would safeguard this information and notify them promptly of any and
24 all theft of this information.

25 59. Without such implied contracts, customers (including Plaintiff and the
26 Class) would not have used their personal and financial information to transact
27 business with Defendants.
28

1 60. Defendants breached these implied contracts, and, as a result of these
2 breaches, Plaintiff and the Class have been harmed as alleged herein.

3 **IX. PRAYER FOR RELIEF**

4 WHEREFORE, Plaintiff, Rebecca Mitchell, as an individual and on behalf of
5 those similarly situated, prays for relief and judgment against Defendants, jointly and
6 severally, as follows:

7 A. that this Court certify the class and appointing Plaintiff Rebecca
8 Mitchell and her counsel to represent the Class in this litigation;

9 B. that this Court enter judgment in favor of Plaintiff and the Class, and
10 against Defendants under the legal theories alleged herein;

11 C. that this Court award damages to Plaintiffs and the Class under the legal
12 theories alleged herein;

13 D. that this Court award injunctive relief, including but not limited to: (i)
14 the provision of credit monitoring and/or credit card monitoring services for the
15 Class; (ii) the provision of identity theft insurance for the Class; and (iii) the
16 requirement that Defendants enhance the security of its computer system to minimize
17 the likelihood of intrusions in the future;

18 E. that this Court award restitution to the Plaintiff and the Class;

19 F. that this Court award attorneys' fees, expenses, and costs of this suit;

20 G. that this Court award Plaintiffs and the Class pre-judgment and post-
21 judgment interest at the maximum rate allowable by law; and

22 H. that this Court award further relief as it deems equitable, just and
23 proper.

X. JURY DEMAND

Plaintiff demands a trial by jury for all issues so triable.

Respectfully submitted,


RIDOUT & LYON, LLP

Dated: April 27, 2011 By:

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Subject to Admission Pro Hac Vice

Attorneys for Plaintiff

**UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA**

NOTICE OF ASSIGNMENT TO UNITED STATES MAGISTRATE JUDGE FOR DISCOVERY

This case has been assigned to District Judge Jacqueline Nguyen and the assigned discovery Magistrate Judge is Suzanne H. Segal.

The case number on all documents filed with the Court should read as follows:

CV11- 3601 JHN (SSx)

Pursuant to General Order 05-07 of the United States District Court for the Central District of California, the Magistrate Judge has been designated to hear discovery related motions.

All discovery related motions should be noticed on the calendar of the Magistrate Judge

=====

NOTICE TO COUNSEL

A copy of this notice must be served with the summons and complaint on all defendants (if a removal action is filed, a copy of this notice must be served on all plaintiffs).

Subsequent documents must be filed at the following location:

☒ **Western Division**
312 N. Spring St., Rm. G-8
Los Angeles, CA 90012

☐ **Southern Division**
411 West Fourth St., Rm. 1-053
Santa Ana, CA 92701-4516

☐ **Eastern Division**
3470 Twelfth St., Rm. 134
Riverside, CA 92501

Failure to file at the proper location will result in your documents being returned to you.

Name & Address:

RIDOUT & LYON, LLP
 CHRISTOPHER P. RIDOUT (State Bar No. 143931)
 555 E. Ocean Blvd., Suite 500
 Long Beach, California 90802
 (562) 216-7380 Telephone

UNITED STATES DISTRICT COURT
 CENTRAL DISTRICT OF CALIFORNIA

REBECCA MITCHELL, individually and
 on behalf of all others similarly situated,

PLAINTIFF(S)

v.

SONY COMPUTER ENTERTAINMENT AMERICA, LLC, a
 Delaware limited liability company, SONY COMPUTER
 ENTERTAINMENT AMERICA, INC., a Delaware corporation,
 SONY CORPORATION OF AMERICA, a New York corporation,
 and DOES 1 through 50, inclusive, /
 10

DEFENDANT(S).

CASE NUMBER

CV11 03601 JHN SSx

SUMMONS

TO: DEFENDANT(S): SONY COMPUTER ENTERTAINMENT AMERICA, LLC, a Delaware limited liability
company, SONY COMPUTER ENTERTAINMENT AMERICA, INC., a Delaware corporation,
SONY CORPORATION OF AMERICA, a New York corporation

A lawsuit has been filed against you.

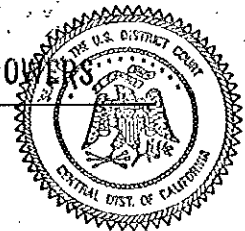
Within 21 days after service of this summons on you (not counting the day you received it), you must serve on the plaintiff an answer to the attached ☒ complaint ☐ amended complaint ☐ counterclaim ☐ cross-claim or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff's attorney, _____, whose address is _____. If you fail to do so, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

Clerk, U.S. District Court

Dated: APR 27 2011

By: CHRISTOPHER POWERS
 Deputy Clerk

(Seal of the Court)



1181

[Use 60 days if the defendant is the United States or a United States agency, or is an officer or employee of the United States. Allowed 60 days by Rule 12(a)(3)].

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA
CIVIL COVER SHEET

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| I (a) PLAINTIFFS (Check box if you are representing yourself <input type="checkbox"/>) Rebecca Mitchell, individually and on behalf of all other similarly situated | | DEFENDANTS Sony Computer Entertainment America, LLC a Delaware limited liability company, Sony Computer Entertainment America, Inc., a Delaware corporation, Sony Corporation of America, a New York corporation, and DOES 1 through 50 | |
| (b) Attorneys (Firm Name, Address and Telephone Number. If you are representing yourself, provide same.) Christopher P. Ridout (SBN 143931), RIDOUT & LYON, LLP 555 B. Ocean Blvd, Ste. 500, Long Beach, CA 90802 (562) 216-7380 | | Attorneys (If Known) | |

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|--|--|----------------------------|---|----------------------------|---------------------------------------|-----|-----|-----------------------|---------------------------------------|----------------------------|---|----------------------------|----------------------------|--------------------------|----------------------------|----------------------------|---|----------------------------|---------------------------------------|---|----------------------------|----------------------------|----------------|----------------------------|----------------------------|
| II. BASIS OF JURISDICTION (Place an X in one box only.) <input type="checkbox"/> 1 U.S. Government Plaintiff <input type="checkbox"/> 3 Federal Question (U.S. Government Not a Party) <input type="checkbox"/> 2 U.S. Government Defendant <input checked="" type="checkbox"/> 4 Diversity (Indicate Citizenship of Parties in Item III) | III. CITIZENSHIP OF PRINCIPAL PARTIES - For Diversity Cases Only (Place an X in one box for plaintiff and one for defendant.) <table style="width:100%; border: none;"> <tr> <td style="width:33%;"></td> <td style="width:10%; text-align: center;">PTF</td> <td style="width:10%; text-align: center;">DEF</td> <td style="width:33%;"></td> <td style="width:10%; text-align: center;">PTF</td> <td style="width:10%; text-align: center;">DEF</td> </tr> <tr> <td>Citizen of This State</td> <td align="center"><input checked="" type="checkbox"/> 1</td> <td align="center"><input type="checkbox"/> 1</td> <td>Incorporated or Principal Place of Business in this State</td> <td align="center"><input type="checkbox"/> 4</td> <td align="center"><input type="checkbox"/> 4</td> </tr> <tr> <td>Citizen of Another State</td> <td align="center"><input type="checkbox"/> 2</td> <td align="center"><input type="checkbox"/> 2</td> <td>Incorporated and Principal Place of Business in Another State</td> <td align="center"><input type="checkbox"/> 5</td> <td align="center"><input checked="" type="checkbox"/> 5</td> </tr> <tr> <td>Citizen or Subject of a Foreign Country</td> <td align="center"><input type="checkbox"/> 3</td> <td align="center"><input type="checkbox"/> 3</td> <td>Foreign Nation</td> <td align="center"><input type="checkbox"/> 6</td> <td align="center"><input type="checkbox"/> 6</td> </tr> </table> | | PTF | DEF | | PTF | DEF | Citizen of This State | <input checked="" type="checkbox"/> 1 | <input type="checkbox"/> 1 | Incorporated or Principal Place of Business in this State | <input type="checkbox"/> 4 | <input type="checkbox"/> 4 | Citizen of Another State | <input type="checkbox"/> 2 | <input type="checkbox"/> 2 | Incorporated and Principal Place of Business in Another State | <input type="checkbox"/> 5 | <input checked="" type="checkbox"/> 5 | Citizen or Subject of a Foreign Country | <input type="checkbox"/> 3 | <input type="checkbox"/> 3 | Foreign Nation | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |
| | PTF | DEF | | PTF | DEF | | | | | | | | | | | | | | | | | | | | |
| Citizen of This State | <input checked="" type="checkbox"/> 1 | <input type="checkbox"/> 1 | Incorporated or Principal Place of Business in this State | <input type="checkbox"/> 4 | <input type="checkbox"/> 4 | | | | | | | | | | | | | | | | | | | | |
| Citizen of Another State | <input type="checkbox"/> 2 | <input type="checkbox"/> 2 | Incorporated and Principal Place of Business in Another State | <input type="checkbox"/> 5 | <input checked="" type="checkbox"/> 5 | | | | | | | | | | | | | | | | | | | | |
| Citizen or Subject of a Foreign Country | <input type="checkbox"/> 3 | <input type="checkbox"/> 3 | Foreign Nation | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 | | | | | | | | | | | | | | | | | | | | |

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| IV. ORIGIN (Place an X in one box only.) <input checked="" type="checkbox"/> 1 Original Proceeding <input type="checkbox"/> 2 Removed from State Court <input type="checkbox"/> 3 Remanded from Appellate Court <input type="checkbox"/> 4 Reinstated or Reopened <input type="checkbox"/> 5 Transferred from another district (specify): _____ <input type="checkbox"/> 6 Multi-District Litigation <input type="checkbox"/> 7 Appeal to District Judge from Magistrate Judge |
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| V. REQUESTED IN COMPLAINT: JURY DEMAND: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No (Check 'Yes' only if demanded in complaint.) CLASS ACTION under F.R.C.P. 23: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No MONEY DEMANDED IN COMPLAINT: \$ _____ |
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| VI. CAUSE OF ACTION (Cite the U.S. Civil Statute under which you are filing and write a brief statement of cause. Do not cite jurisdictional statutes unless diversity.) 28 U.S.C § 1332(d) |
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|---|--|--|--|---|---|---|
| VII. NATURE OF SUIT (Place an X in one box only.) <table style="width:100%; border: none;"> <tr> <td style="width:16.6%; vertical-align: top;"> OTHER STATUTES <input type="checkbox"/> 400 State Reapportionment <input type="checkbox"/> 410 Antitrust <input type="checkbox"/> 430 Banks and Banking <input type="checkbox"/> 450 Commerce/ICC Rates/etc. <input type="checkbox"/> 460 Deportation <input type="checkbox"/> 470 Racketeer Influenced and Corrupt Organizations <input checked="" type="checkbox"/> 480 Consumer Credit <input type="checkbox"/> 490 Cable/Sat TV <input type="checkbox"/> 810 Selective Service <input type="checkbox"/> 850 Securities/Commodities/Exchange <input type="checkbox"/> 875 Customer Challenge 12 USC 3410 <input type="checkbox"/> 890 Other Statutory Actions <input type="checkbox"/> 891 Agricultural Act <input type="checkbox"/> 892 Economic Stabilization Act <input type="checkbox"/> 893 Environmental Matters <input type="checkbox"/> 894 Energy Allocation Act <input type="checkbox"/> 895 Freedom of Info. Act <input type="checkbox"/> 900 Appeal of Fee Determination Under Equal Access to Justice <input type="checkbox"/> 950 Constitutionality of State Statutes </td> <td style="width:16.6%; vertical-align: top;"> CONTRACT <input type="checkbox"/> 110 Insurance <input type="checkbox"/> 120 Marine <input type="checkbox"/> 130 Miller Act <input type="checkbox"/> 140 Negotiable Instrument <input type="checkbox"/> 150 Recovery of Overpayment & Enforcement of Judgment <input type="checkbox"/> 151 Medicare Act <input type="checkbox"/> 152 Recovery of Defaulted Student Loan (Excl. Veterans) <input type="checkbox"/> 153 Recovery of Overpayment of Veteran's Benefits <input type="checkbox"/> 160 Stockholders' Suits <input type="checkbox"/> 190 Other Contract <input type="checkbox"/> 195 Contract Product Liability <input type="checkbox"/> 196 Franchise REAL PROPERTY <input type="checkbox"/> 210 Land Condemnation <input type="checkbox"/> 220 Foreclosure <input type="checkbox"/> 230 Rent Lease & Ejectment <input type="checkbox"/> 240 Torts to Land <input type="checkbox"/> 245 Tort Product Liability <input type="checkbox"/> 290 All Other Real Property </td> <td style="width:16.6%; vertical-align: top;"> TORTS PERSONAL INJURY <input type="checkbox"/> 310 Airplane <input type="checkbox"/> 315 Airplane Product Liability <input type="checkbox"/> 320 Assault, Libel & Slander <input type="checkbox"/> 330 Fed. Employers' Liability <input type="checkbox"/> 340 Marine <input type="checkbox"/> 345 Marine Product Liability <input type="checkbox"/> 350 Motor Vehicle <input type="checkbox"/> 355 Motor Vehicle Product Liability <input type="checkbox"/> 360 Other Personal Injury <input type="checkbox"/> 362 Personal Injury-Med Malpractice <input type="checkbox"/> 365 Personal Injury-Product Liability <input type="checkbox"/> 368 Asbestos Personal Injury Product Liability IMMIGRATION <input type="checkbox"/> 462 Naturalization Application <input type="checkbox"/> 463 Habeas Corpus-Alien Detainee <input type="checkbox"/> 465 Other Immigration Actions </td> <td style="width:16.6%; vertical-align: top;"> TORTS PERSONAL PROPERTY <input type="checkbox"/> 370 Other Fraud <input type="checkbox"/> 371 Truth in Lending <input type="checkbox"/> 380 Other Personal Property Damage <input type="checkbox"/> 385 Property Damage Product Liability BANKRUPTCY <input type="checkbox"/> 422 Appeal 28 USC 158 <input type="checkbox"/> 423 Withdrawal 28 USC 157 CIVIL RIGHTS <input type="checkbox"/> 441 Voting <input type="checkbox"/> 442 Employment <input type="checkbox"/> 443 Housing/Accommodations <input type="checkbox"/> 444 Welfare <input type="checkbox"/> 445 American with Disabilities - Employment <input type="checkbox"/> 446 American with Disabilities - Other <input type="checkbox"/> 440 Other Civil Rights </td> <td style="width:16.6%; vertical-align: top;"> PRISONER PETITIONS <input type="checkbox"/> 510 Motions to Vacate Sentence <input type="checkbox"/> 530 General Habeas Corpus <input type="checkbox"/> 535 Death Penalty <input type="checkbox"/> 540 Mandamus/Other <input type="checkbox"/> 550 Civil Rights <input type="checkbox"/> 555 Prison Condition FORFEITURE/PENALTY <input type="checkbox"/> 610 Agriculture <input type="checkbox"/> 620 Other Food & Drug <input type="checkbox"/> 625 Drug Related Seizure of Property 21 USC 881 <input type="checkbox"/> 630 Liquor Laws <input type="checkbox"/> 640 R.R. & Truck <input type="checkbox"/> 650 Airline Regs <input type="checkbox"/> 660 Occupational Safety/Health <input type="checkbox"/> 690 Other </td> <td style="width:16.6%; vertical-align: top;"> LABOR <input type="checkbox"/> 710 Fair Labor Standards Act <input type="checkbox"/> 720 Labor/Mgmt. 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CV11 03601

FOR OFFICE USE ONLY: Case Number: _____

AFTER COMPLETING THE FRONT SIDE OF FORM CV-71, COMPLETE THE INFORMATION REQUESTED BELOW.

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA
CIVIL COVER SHEET

VIII(a). IDENTICAL CASES: Has this action been previously filed in this court and dismissed, remanded or closed? ☒ No ☐ Yes
 If yes, list case number(s): _____

VIII(b). RELATED CASES: Have any cases been previously filed in this court that are related to the present case? ☒ No ☐ Yes
 If yes, list case number(s): _____

Civil cases are deemed related if a previously filed case and the present case:

- (Check all boxes that apply) ☐ A. Arise from the same or closely related transactions, happenings, or events; or
☐ B. Call for determination of the same or substantially related or similar questions of law and fact; or
☐ C. For other reasons would entail substantial duplication of labor if heard by different judges; or
☐ D. Involve the same patent, trademark or copyright, and one of the factors identified above in a, b or c also is present.

IX. VENUE: (When completing the following information, use an additional sheet if necessary.)

- (a) List the County in this District; California County outside of this District; State if other than California; or Foreign Country, in which EACH named plaintiff resides.
☐ Check here if the government, its agencies or employees is a named plaintiff. If this box is checked, go to item (b).

| | |
|---------------------------|---|
| County in this District:* | California County outside of this District; State, if other than California; or Foreign Country |
| | Rebecca Mitchell, Michigan |

- (b) List the County in this District; California County outside of this District; State if other than California; or Foreign Country, in which EACH named defendant resides.
☐ Check here if the government, its agencies or employees is a named defendant. If this box is checked, go to item (c).

| | |
|---|---|
| County in this District:* | California County outside of this District; State, if other than California; or Foreign Country |
| 1) Sony Computer Entertainment of America LLC, Los Angeles, CA; 2) Sony Computer Entertainment of America, Inc., Los Angeles, CA | Sony Corporation of America, Inc., New York |

- (c) List the County in this District; California County outside of this District; State if other than California; or Foreign Country, in which EACH claim arose.
 Note: In land condemnation cases, use the location of the tract of land involved.

| | |
|---------------------------|---|
| County in this District:* | California County outside of this District; State, if other than California; or Foreign Country |
| Los Angeles, CA | San Mateo County, CA Michigan |

* Los Angeles, Orange, San Bernardino, Riverside, ~~Yuba~~, Santa Barbara, or San Luis Obispo Counties

Note: In land condemnation cases, use the location of the tract of land involved

X. SIGNATURE OF ATTORNEY (OR PRO PER): _____

Date April 27, 2011

Notice to Counsel/Parties: The CV-71 (JS-44) Civil Cover Sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law. This form, approved by the Judicial Conference of the United States in September 1974, is required pursuant to Local Rule 3-1 is not filed but is used by the Clerk of the Court for the purpose of statistics, venue and initiating the civil docket sheet. (For more detailed instructions, see separate instructions sheet.)

Key to Statistical codes relating to Social Security Cases:

| Nature of Suit Code | Abbreviation | Substantive Statement of Cause of Action |
|---------------------|--------------|--|
| 861 | HIA | All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended. Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b)) |
| 862 | BL | All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969. (30 U.S.C. 923) |
| 863 | DIWC | All claims filed by insured workers for disability insurance benefits under Title 2 of the Social Security Act, as amended; plus all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405(g)) |
| 863 | DIWW | All claims filed for widows or widowers insurance benefits based on disability under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405(g)) |
| 864 | SSID | All claims for supplemental security income payments based upon disability filed under Title 16 of the Social Security Act, as amended. |
| 865 | RSI | All claims for retirement (old age) and survivors benefits under Title 2 of the Social Security Act, as amended. (42 U.S.C. (g)) |