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M&A and Market Landscape Review: Long Term Retention and its Implications

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MARKET STRATEGY

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Agenda

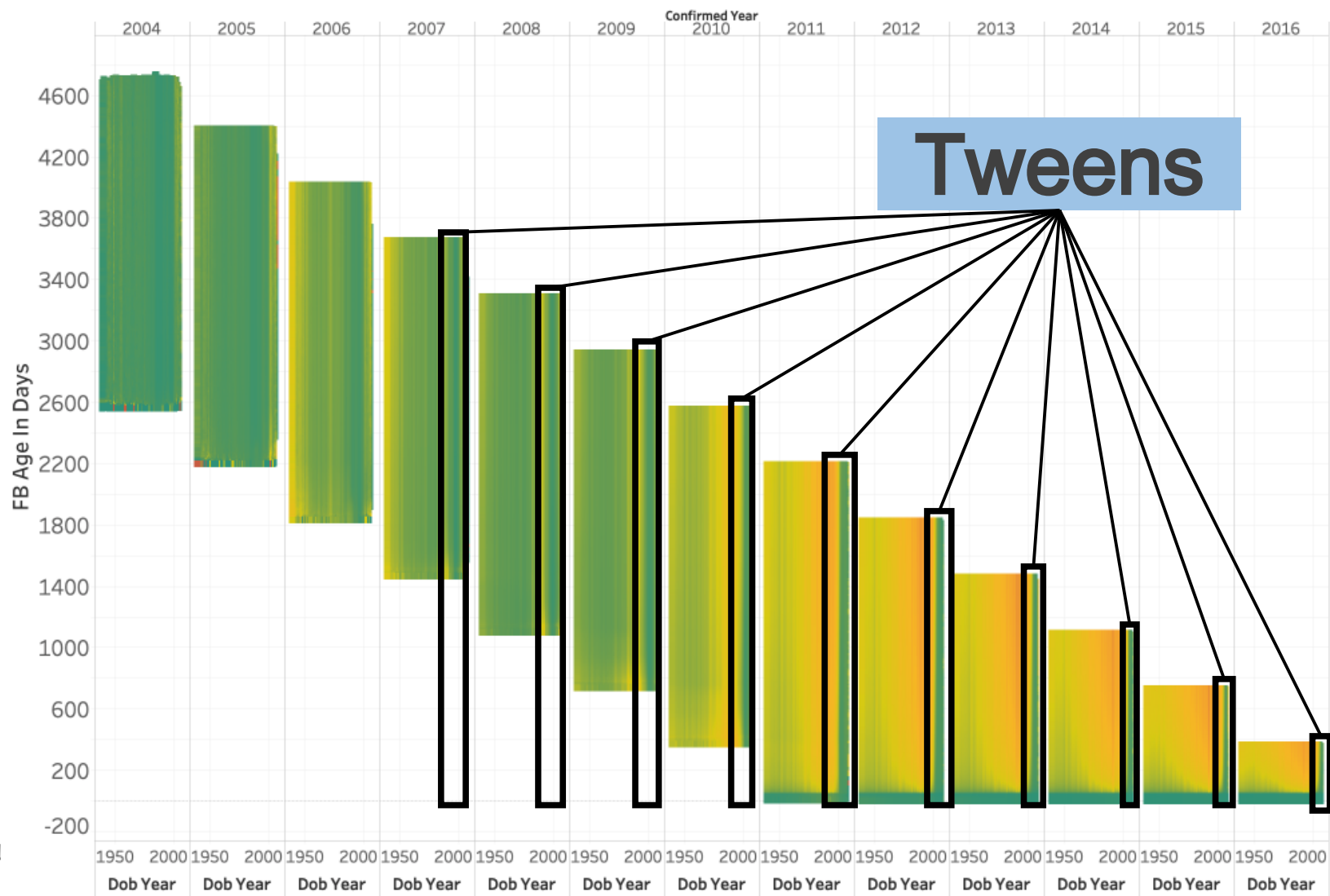
Long Term Retention Conclusions ◆

Implications for Youth Strategy ◆

Implications for M&A ◆

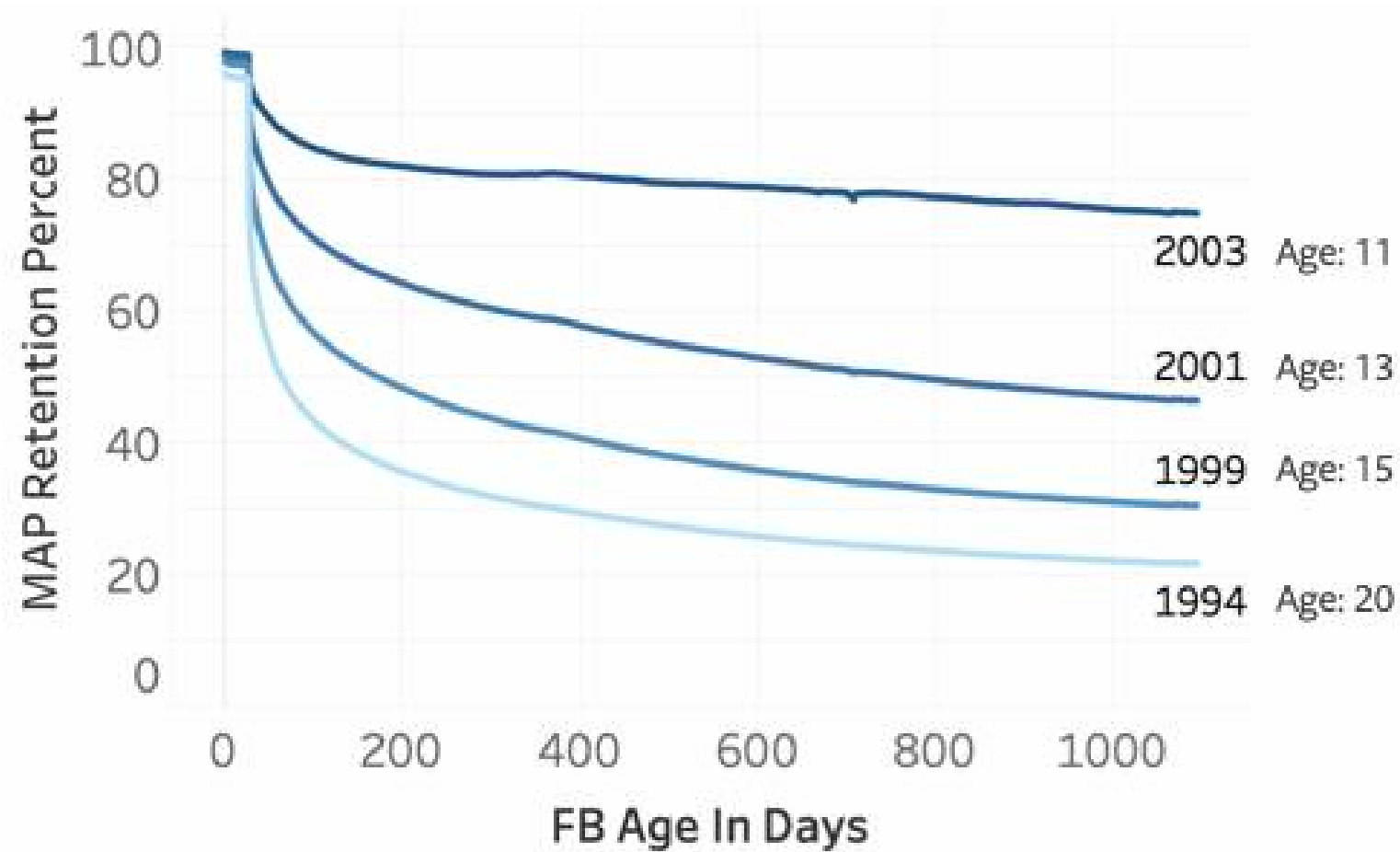
Long Term Retention

We have definitively established tweens as the highest retention age group in the United States



Source: Market Strateg

To give you a sense of scale, people who joined Facebook at 11 years old have almost 4X the LTR of those who joined as 20 year-olds



Source: Market Strategy Analysis

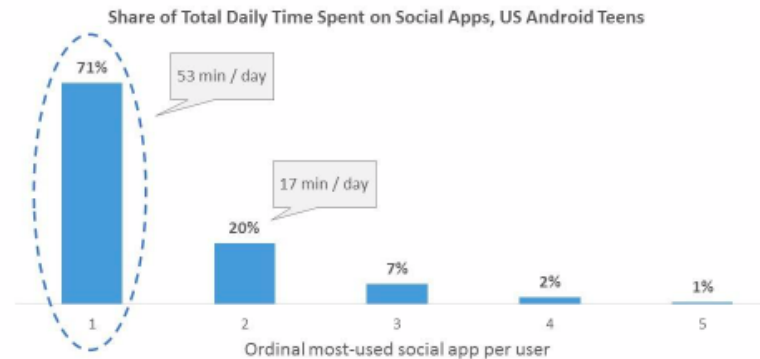
Implications for Youth Strategy

**If we want to win big with teens, we
must bring them in as tweens**

Logic Chain

1. People stick with the apps they start with
 - People who join Facebook as tweens continue on Facebook for years and years
 - Loss of teens on Facebook is primarily a generational shift
 - People who join Snapchat as teens continue on into adulthood
2. People spend most of their time with their #1 social app—we want to be #1 for as many people as possible

Being #1 social app for teen users is crucial



In social, we should aim to be #1 for as many teens as possible.
Anything less than #1 much less consequential.

Source: Market Strategy Analysis

Source: Onavo; Analysis based on 7-day avg. daily social app usage for Android teens between 9/2/2016-9/9/2016; The top app usage trend is relatively consistent across international markets.

So what should we do?

1. Very deeply understand what makes Facebook work amazingly for those who join as tweens
2. Build for tweens (which may mean building a “teen” product) above all other age categories, whether kids or late teens

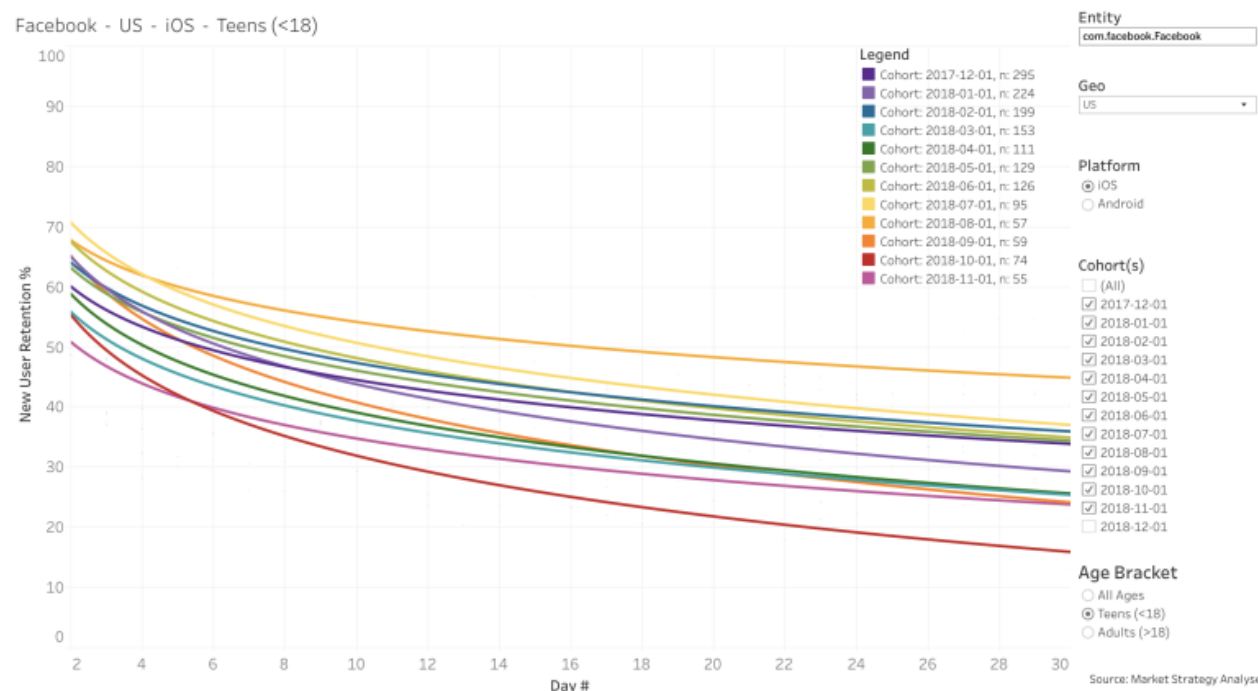
Implications for Youth M&A

**If we were looking at Facebook as
an M&A candidate, we would buy it**

Logic Chain

1. Facebook's retention is incredibly high

- We have seen this with our internal long term retention data
- And even using the external MINT/Onavo data we see very favorable figures—for outside apps we are happy if it hits 20% daily retention at 30 days. FB is regularly 30-40%, even on iOS!



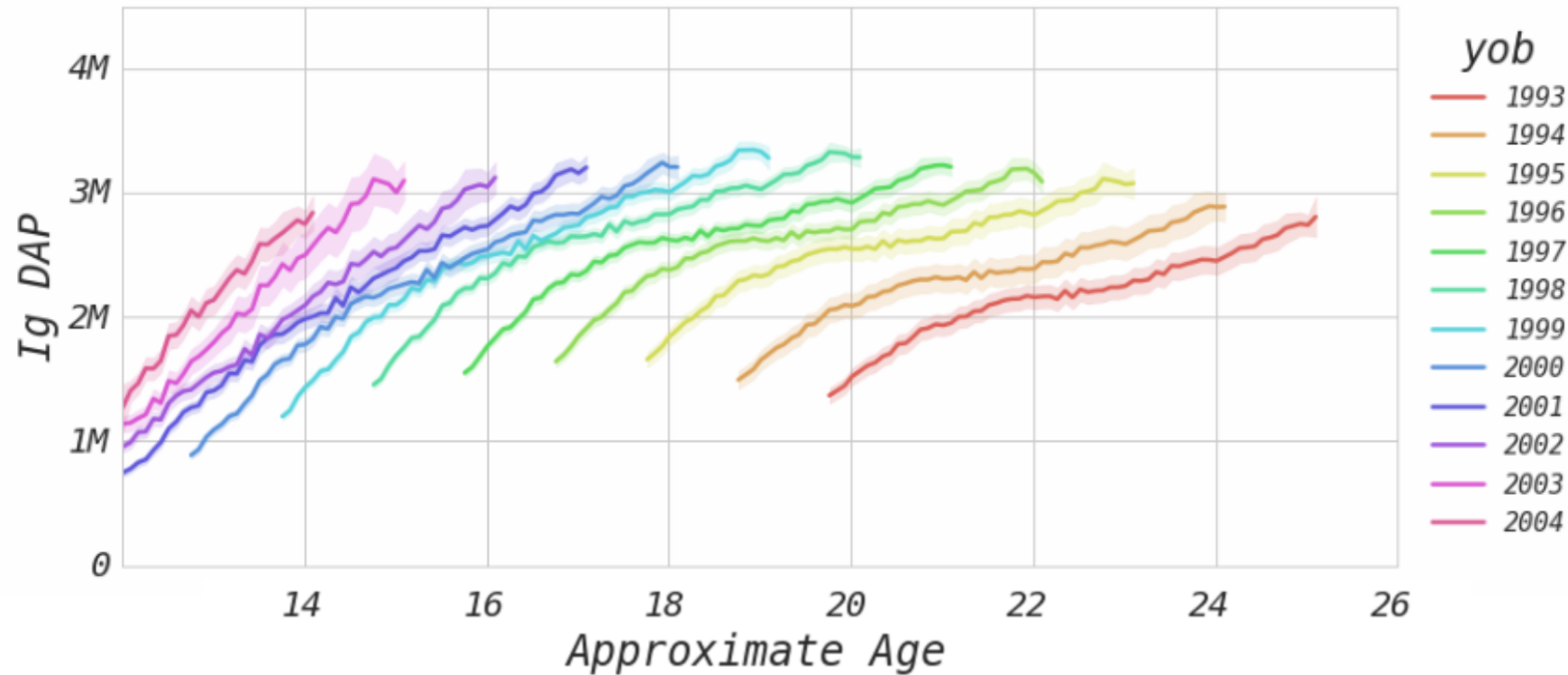
Source: Market Strategy Analysis

So what should we do?

1. Facebook very clearly is an amazing product for many tweens/teens.
Do we understand the root cause of its shortcomings?
2. If yes, are we solving those?
3. If no, are we okay with that?

APPENDIX

On Instagram, teen adoption is more rapid year after year. There is no tween or teen problem on Instagram



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