

FILED UNDER SEAL

EXHIBIT 22

Message

From: Lisa [REDACTED] [/O=THEFACEBOOK/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=[REDACTED]]
Sent: 3/22/2021 3:03:15 PM
To: Malia [REDACTED] ([REDACTED]@fb.com); Lisa [REDACTED] ([REDACTED]@fb.com)
Subject: Message summary [{"otherUserFbld":100021115041052,"threadFbld":null}]
Attachments: 164382907_2910110532608339_8325364327135634908_n.png

Jennifer Malia [REDACTED] (3/22/2021 06:21:43 PDT):
>Hey, I see we sent 17 manuals to NCMEC from the UK in the last 90d

Jennifer Malia [REDACTED] (3/22/2021 06:22:05 PDT):
>I thought the UK was off for T1? Are these LE requests?

Lisa [REDACTED] (3/22/2021 06:23:45 PDT):
>I'd need a query or what not to look at the reports

Jennifer Malia [REDACTED] (3/22/2021 06:24:00 PDT):
><https://fburl.com/daiquery/98ev13ee>

Jennifer Malia [REDACTED] (3/22/2021 06:24:26 PDT):
>Those are the counts. If you remove the aggregation, you can get to the UK report_ids

Jennifer Malia [REDACTED] (3/22/2021 06:24:33 PDT):
>(if you need help there, I'll fix it)

Lisa [REDACTED] (3/22/2021 06:28:47 PDT):
>I need help there I can't do that

Lisa [REDACTED] (3/22/2021 06:28:48 PDT):
><https://fburl.com/unidash/14thcow5>

Lisa [REDACTED] (3/22/2021 06:29:28 PDT):
>looking at this none were sent in last 90d from 'gb'

Jennifer Malia [REDACTED] (3/22/2021 06:29:49 PDT):
>You have to look at the predicted country from our data.

Jennifer Malia [REDACTED] (3/22/2021 06:29:59 PDT):
>Unless we don't trust our predictive models?

Jennifer Malia [REDACTED] (3/22/2021 06:30:13 PDT):
>Also hold on. I'm surprised that CEI solicitation is T1?

Lisa [REDACTED] (3/22/2021 06:32:17 PDT):
>It's not they're sent as medium priority (or 'not high priority'), so they're standard manuals but not Tier 1

Jennifer Malia [REDACTED] (3/22/2021 06:33:09 PDT):
>Wait, seriously?

Lisa [REDACTED] (3/22/2021 06:33:13 PDT):
>Enhanced = T1
>Standard = T1
>CEIS = T2 but in the format of a standard report
>
>I was not granted any engineering support through 2020/2021 to do CEIS reporting from IIC Scaled Review, so if we see it we have to report it somehow once it gets to escalations

Lisa [REDACTED] (3/22/2021 06:33:16 PDT):
>What do you mean?

Jennifer Malia [REDACTED] (3/22/2021 06:33:16 PDT):
>TIL that a manual can be CEIS??

Lisa [REDACTED] (3/22/2021 06:33:23 PDT):
>A manual can be CEIS?

Lisa [REDACTED] (3/22/2021 06:33:30 PDT):
>The text of the messages being CEIS?

Jennifer Malia [REDACTED] (3/22/2021 06:33:34 PDT):
>I didn't realise that.

Jennifer Malia [REDACTED] (3/22/2021 06:33:58 PDT):
>What's the difference between this an publicly?

Jennifer Malia [REDACTED] (3/22/2021 06:34:23 PDT):
>ONLY that one is inside Messenger?

Lisa [REDACTED] (3/22/2021 06:34:47 PDT):
>Yes

Jennifer Malia [REDACTED] (3/22/2021 06:34:50 PDT):
>Why not just have it the same as for the public CEIS?

Jennifer Malia [REDACTED] (3/22/2021 06:35:01 PDT):
>This makes it feel "special" but it's not any worse, right?

Lisa [REDACTED] (3/22/2021 06:35:06 PDT):
>Have what the same?

Lisa [REDACTED] (3/22/2021 06:35:34 PDT):
>It's the same, we needed a way to report it if we seen it, this was the only way available

Lisa [REDACTED] (3/22/2021 06:35:38 PDT):
>It's not worse

Lisa [REDACTED] (3/22/2021 06:35:50 PDT):
>It doesn't get reported as Tier 1, this list is an FYI for CO Process/LEO

Jennifer Malia [REDACTED] (3/22/2021 06:36:08 PDT):
>Like CEIS public is just a content cybertip or one without a content_id.

Jennifer Malia [REDACTED] (3/22/2021 06:36:23 PDT):
>does it go into dim_ncmec_reports as `is\_manual`?

Lisa [REDACTED] (3/22/2021 06:37:03 PDT):
>I've suggested we escalated IIC Scaled Review CEIS to the CEI-Message Escalation queues, so it could get reported that way

>
>But if IIC Escalations have no other crime to report (i.e. the meeting for sex isn't reportable but there's CEIS) they have to report the CEIS, and I didn't have any fancy way to get around this, so I used the way that COINV always did.

Jennifer Malia [REDACTED] (3/22/2021 06:37:44 PDT):
>First, yeah, makes sense if that's what you have.

Lisa [REDACTED] (3/22/2021 06:37:55 PDT):
>checking

Jennifer Malia [REDACTED] (3/22/2021 06:37:56 PDT):
>Second ... welp, that messes up my mindmap.

Jennifer Malia [REDACTED] (3/22/2021 06:38:11 PDT):
>Third, we literally can't figure out how to report consistently ... cool

Jennifer Malia [REDACTED] (3/22/2021 06:39:21 PDT):
>Some days I'm just depressed at our duct-tape infra

Lisa [REDACTED] (3/22/2021 06:41:04 PDT):
>I'm not sure I think it does, when I filter sent in chat + is_manual on this I get no results to compare the numbers

Lisa [REDACTED] (3/22/2021 06:41:06 PDT):
shared: 164382907_2910110532608339_8325364327135634908_n.png

Lisa [REDACTED] (3/22/2021 06:50:01 PDT):
>can you disaggregate that query

Jennifer Malia [REDACTED] (3/22/2021 06:51:47 PDT):
>Fab. Sorry, juggling like three things. Hold on a sec

Jennifer Malia [REDACTED] (3/22/2021 06:56:26 PDT):
><https://fburl.com/daiquery/dxc1nmie>

Lisa [REDACTED] (3/22/2021 06:57:43 PDT):
>huh why is 'sent in chat' NULL?

Jennifer Malia [REDACTED] (3/22/2021 06:58:02 PDT):
>Because 'sent_in_chat' is only for contnet

Jennifer Malia [REDACTED] (3/22/2021 06:58:23 PDT):
>this is all manuals, so just text

Lisa [REDACTED] (3/22/2021 07:00:57 PDT):
>First two of these are from October so maybe query is wrong?

Jennifer Malia [REDACTED] (3/22/2021 07:01:17 PDT):
>Sorry, 180d

Lisa [REDACTED] (3/22/2021 07:01:25 PDT):
>ahhh

Jennifer Malia [REDACTED] (3/22/2021 07:01:32 PDT):
>I changed it to be more inclusive and then forgot

Lisa [REDACTED] (3/22/2021 07:02:38 PDT):
>let me check again so

Lisa [REDACTED] (3/22/2021 07:03:29 PDT):
>there's none last 90d

Jennifer Malia [REDACTED] (3/22/2021 07:04:11 PDT):
>Great, so everything checks out.

Lisa [REDACTED] (3/22/2021 07:10:18 PDT):
>Yes - for CEIS within Messages summary

>
>Reactive Message OS escalates CEIS to CEI Message Queues, it gets reported to NCMEC, not is_manual but I don't know the report type

>
>IIC Proactive Queues will report CEI imagery, but have no way to report CEIS to NCMEC from within the Queue. We don't escalate this to IIC Escalations Queues as we estimate the volume would be too high. There's been no eng support to build the functionality within the Queue.

>1) Building features for Mat2 not tenable due to e2ee anyway.

>2) Sefa following up on whether we could escalate 'CEIS only' to CEI Message Queues where it would get reported

>3) An IIC Escalations rep would still need to do the Standard Report in IIC Escalations Queue if they come across it and they've nothing else to report, to meet legal obligations. The IIC Escalations rep checks if any NCMEC reports have been sent for the user, so would not duplicate (2).

Jennifer Malia [REDACTED] (3/22/2021 07:11:09 PDT):
>Wait. So we have a hole for CEIS inside IIC Proactive?

Lisa [REDACTED] (3/22/2021 07:13:17 PDT):
>Yes we discussed the hole at length in CI/CO call mid-last year but Akum said not worth prioritizing as not a big problem, [REDACTED] PRIV

PRIV

>Colin [REDACTED] suggested we label the Jobs with *something* and just send report to NCMEC daily of all labeled accounts, didn't get eng support for that last year, with ePD/e2ee the proactive queues will largely disappear and there's no gap on reactive.

Lisa [REDACTED] (3/22/2021 07:13:40 PDT):
>Before mid-last year, Zach and chelsea both separately fought this fight without success.

Jennifer Malia [REDACTED] (3/22/2021 07:14:12 PDT):
>This is so disappointing. I've gotten to the point where I start forgetting which broken things I've found and commented on.

Jennifer Malia [REDACTED] (3/22/2021 07:14:17 PDT):
>Let me remind Chris of it.

Lisa [REDACTED] (3/22/2021 07:17:43 PDT):
>I can't get eng support for anything really unless it's measured, so if we can't measure something it doesn't get on the roadmap (e.g. with this), if we wave a flag about a problem and it turns into a big one by the time it's measured we get a lot of panic all around that the problem exists (e.g. long WP chat with Vincenzo recently about only having IIC Escalations in FB English so far)

Lisa [REDACTED] (3/22/2021 07:18:23 PDT):
>With this we are tracking under e2ee prep so we haven't forgotten it, it'll be back again for H2 roadmapping, and my most recent idea of sending to CEI-Message should fix the gap, I hadn't thought of that until this half

Jennifer Malia [REDACTED] (3/22/2021 07:19:15 PDT):

>We should put it in the war room

Jennifer Malia [REDACTED] (3/22/2021 07:19:20 PDT):

>This is table stakes functionality

Lisa [REDACTED] (3/22/2021 07:23:24 PDT):

>into Marina's enforcement doc?

Lisa [REDACTED] (3/22/2021 07:23:35 PDT):

>I'm not just familiar with the docs/streams yet sorry!

Jennifer Malia [REDACTED] (3/22/2021 07:23:40 PDT):

>Where's the matz CEI bug listed?

Jennifer Malia [REDACTED] (3/22/2021 07:23:46 PDT):

>Yeah, no worries.

Lisa [REDACTED] (3/22/2021 07:28:11 PDT):

><https://www.internalfb.com/intern/sevmanager/view/s/226015/>

Jennifer Malia [REDACTED] (3/22/2021 07:28:25 PDT):

>sorry in what document stream

Lisa [REDACTED] (3/22/2021 07:28:31 PDT):

>I don't know as it only arose this morning

Lisa [REDACTED] (3/22/2021 07:28:41 PDT):

>I will stick it in Marina's

Jennifer Malia [REDACTED] (3/22/2021 08:03:15 PDT):

>fyi Dhiren is saying that this is fixed except in the case of EU users