

Filed Under Seal

EXHIBIT H

Message

From: [REDACTED] [/O=THEFACEBOOK/OU=EXTERNAL (FYDIBOHF25SPDLT)/CN=RECIPIENTS/CN=[REDACTED]]
Sent: 2/12/2019 6:36:02 PM
To: [REDACTED]@fb.com]; [REDACTED]@fb.com]; [REDACTED]@fb.com]
Subject: Re: hi! the latest w/ WA

Thanks [REDACTED] Appreciate you asking for us.

From: [REDACTED]
Sent: Tuesday, February 12, 2019 1:00 PM
To: [REDACTED]
Subject: Re: hi! the latest w/ WA

Hi [REDACTED]

Enforcement parity exists for: CEI, CT, sextortion, grooming, human trafficking and fake election accounts.

They also clarified using CEI as example, that the process would be a FB account disabled for CEI AND they can confidently match the FB account to a WA account (phone number and phone ID) they will ban the WA account.

Thanks,
[REDACTED]

From: [REDACTED]@fb.com>
Date: Monday, February 11, 2019 at 9:58 PM
To: [REDACTED]@fb.com>, [REDACTED]@fb.com>, [REDACTED]@fb.com>
Subject: Re: hi! the latest w/ WA

CEI was the example they gave, but I'm happy to ask about other abuse types! I'll let you know.

From: [REDACTED]@fb.com>
Date: Monday, February 11, 2019 at 7:28 PM
To: [REDACTED]@fb.com>, [REDACTED]@fb.com>, [REDACTED]@fb.com>
Subject: Re: hi! the latest w/ WA

Thanks for the update [REDACTED] Very helpful

Is enforcement parity only for cases of CEI or were they amenable for other problem types?

From: [REDACTED]
Sent: Monday, February 11, 2019 6:13 PM

To: [REDACTED]

Subject: Re: hi! the latest w/ WA

Hi again! Quick update – we spoke with [REDACTED] and [REDACTED] (who recently started as the Head of Trust & Safety Ops for WA).

@ [REDACTED] we did not wind up discussing third parties. We briefly touched on take downs across platforms, mainly that they do use signal from the FB side - if FB tells WA with high confidence that something is CEI, they will disable on WA (at the FB inc level).

Other highlights:

1. **Enforcement is black and white** – you're on platform or you're off. No soft actions, feature blocking, etc.
2. They act on the **group level** because it is more efficient and because you have to review the group once you know about it.
3. **CEI is the biggest pool** of actions they take based on 1) name of group, 2) description of group, 3) group image. Those are the 3 pieces of unencrypted content + profile images of individual accounts. They have language based classifiers that trigger every time a group name changes.
4. Never see content of 1:1 or group chat unless it is reported. **If reported, they see the last 5 messages** that were sent from the person that is getting reported (but not the person who is reporting, meaning they don't see the conversation and may miss context to validate the claim). No clear reason why it is 5 and there have been conversations around adjusting to 10-20. Other ideas: last hour, last 1%, or adjusting based on other factors.
5. **Reporting can happen via email or in-app**. If email, they don't receive message content. They cannot action based on screenshots.
6. Have appeals, but **for CEI they don't do anything with the appeals** because they can't see the content.
7. **Bad groups behave abnormally from a size perspective** – average WA groups typically have 6-10 participants, and CT and CS groups are 150+ participants.
8. **Nothing in place for grooming** because of the way it happens - 1:1 conversations that don't get reported + unable to validate claim when content is flagged.
9. **No ground truth** bc it is e2ee.

Thanks,

[REDACTED]

From: [REDACTED]@fb.com>

Date: Monday, February 11, 2019 at 12:54 PM

To: [REDACTED]@fb.com>, [REDACTED]@fb.com> [REDACTED]@fb.com>

Subject: Re: hi! the latest w/ WA

Thanks [REDACTED] for connecting us.

Thank you [REDACTED] for sharing the quip/updates. I just scanned through the quip and don't immediately see direct overlap.

I'm working on 3rd parties accessing WA groups. This definitely affects CT content collection. The second is FOAS enforcement parity. My expectation is the enforcement concerns will likely overlap meaning if y'all take accounts down on FB/IG you'd want known account on WA taken down as well.

It might be good to address WA w/ [REDACTED] as I3 rather than individual teams. LMK

Happy to sync further.

From: [REDACTED]
Sent: Monday, February 11, 2019 1:08:43 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: hi! the latest w/ WA

Hello! Our call with WA is this afternoon – happy to send an update after!

In the meantime, [REDACTED] put together an awesome quip to prepare for the meeting that includes both reading material and our thoughts/questions. My understanding is that the call was initiated for reasons related to CEI content enforcement on WA, and that we are also using this as an opportunity to pick their brains about e2ee.

[REDACTED]

From: [REDACTED]@fb.com>
Date: Monday, February 11, 2019 at 12:03 PM
To: [REDACTED]@fb.com>, [REDACTED]@fb.com>
Cc: [REDACTED]@fb.com>
Subject: hi! the latest w/ WA

Hi [REDACTED] and [REDACTED] –

Hope you are well! [REDACTED] is having some discussions w/ WA in regards to 3rd parties collecting in WA groups and how to enforce content on WA (this is most applicable w/ the upcoming Indian election). Could you provide an update on your meeting w/ [REDACTED] and the discussions you are having w/ her? I can't remember if this is something that would potentially be tied up in that strategy discussion too.

Thanks!

[REDACTED]