

FILED UNDER SEAL

EXHIBIT 5

Current Messenger/IGD report review constraints and efforts to address them

Reactive enforcement depends on review of reports

Current resource constraints allow for review of just over half of submitted reports.

Increased reporting friction designed to limit inflow

We have deliberately added steps and difficulty to reporting flow to reduce the overall number, increase % of actionable reports, and prioritize reporting of higher severity violations. Frictionless reporting would require 50-100x current review capacity.

Increasing role of automation, particularly to identify high severity reports for review

Currently we will not action without human review, but we are investing in automation; automated enforcement for B&H could start Q2. Automation investments will help us focus limited human review capacity on the reports most likely to lead to high severity abuses/enforcement. Low severity reports (deprioritised by ML) are closed without review.

Upselling reporting at critical moments

Large investment in ML required. In an e2ee environment, increased actionable reporting is a valuable signal.

Investing in user controls

MWB is focusing on prevention and creating tools to allow users to control their experience.