

FILED UNDER SEAL

EXHIBIT 42

Document Provided in Native Format

Messenger Well-being All Hands

March 2021



- **Pete plays music**
- **Agenda:**
<https://docs.google.com/document/d/1T929zdHaiE0o7tU2yEU25Ve6fo6Fp9iKn3XcRnN6CXo/edit>

Youth Safety & Wellbeing Priority Themes: Key Risks in H1 2021

Encryption/Child Protection

Age Verification

Default Settings+

Transparency & Education

Standards & Accountability

U13 Parental Controls

- We expect continued and increasing attention on encryption and its connection to child protection overall in 2021 fueled by a spike in cyber tips in NCMEC during this period, by upcoming product advancements toward interoperable e2ee messaging and by changes in the policy landscape. Multi-national and multi-sector bodies, including the Five Eyes, the EUFI, and the WePROTECT Global Alliance, are driving a coordinated campaign against our e2ee plans, which has caught the attention of our advertising clients as well as large foundations such as the Oak Foundation and Skoll, and driven shareholder inquiries.
- To push back against calls for back door access or to stop e2ee altogether, we must build child safety protections for minors and drive down child exploitation prevalence on our platform. Our ability to do this is largely hamstrung by our inability to verify age and predict age globally because most, if not all, of our product interventions and child safety mitigations depend on our ability to detect minors (and age-lying adults) accurately.

Age Verification/Age Appropriateness

Age Verification

Default Settings+

Age of Consent & Parental Consent

Transparency & Education

Content Rating/Labeling

Standards & Accountability

U13 Parental Controls

- With so many pieces of age management legislation coming into effect in 2021 and tech companies actively engaged in consultations with governments, demands to demonstrate robust age verification and build age appropriate experiences have returned to the top of policymakers' agendas. Gaps in this area fuel online harms legislation and regulation of various kinds, as well as negative stakeholder feedback and PR.
- With a few key product changes, regulatory collaboration and investment in research, we can prevent ill-considered legislation. We can show demonstrated commitment to improve age verification at registration, advance our age models on IG and across global markets, and provide privacy/safety by-default settings as we roll out new product experiences (i.e. IG creator monetization, Shops, IG Youth, MK age up strategy, etc.)

Youth Wellbeing

Age Verification

Default Settings+

Age of Consent & Parental Consent

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U13 Parental Controls

- The IDPC's discussion regarding our SSI classifiers, the coroner's inquest into the cause of Molly Russell's suicide, all keep our approach to addressing SSI content an area of high risk, including ED content for IG, fueling online harms legislation to ensure we behave responsibly. At the same time, the IDPC and some health policy experts raise privacy related questions w/r/t our work in this area, creating tension between those who push for increased scanning and those who want us to take a more privacy sensitive approach. This tension begs for a forward leaning approach involving both sets of stakeholders to come to agreed upon norms.
- While we have made product adjustments to address some wellbeing concerns (i.e. changes to Newsfeed, hiding likes on IG, etc.), thought leaders and academics continue to ask questions about the impact of our apps on the social and emotional development and wellbeing of young people (see, e.g., "Social Dilemma" documentary). Areas of focus include: anxiety (e.g. FOMO), social comparison (e.g., pressure to be thin), "addiction" (e.g., time spent and rabbit-holing) and bullying. This is particularly true for IG given skews younger.

EXHIBIT 43

META

Introducing Stricter Message Settings for Teens on Instagram and Facebook

January 25, 2024



Takeaways

- We're building on our work to provide age-appropriate experiences for teens, and to make it simpler for parents to shape their teens' online experiences.
- We're taking additional steps to help protect teens from unwanted contact by turning off their ability to receive messages from anyone they don't follow or aren't connected to, by default.
- Before a teen can change certain Instagram settings they will now need approval from their parents through Instagram's parental supervision tools.

We want teens to have safe, age-appropriate experiences on our apps. We've developed more than 30 tools and features to help support teens and their parents, and we've spent over a decade developing policies and technology to address content and behavior that breaks our rules.

Earlier this month, we announced new steps to further limit teens' ability to see potentially sensitive content on Instagram and Facebook, as well as new nudges to encourage teens to close Instagram at night. Today, we're announcing more steps to help protect teens from unwanted contact, and to make it simpler for parents to shape their teens' online experiences.

Stricter Private Messaging Settings for Teens

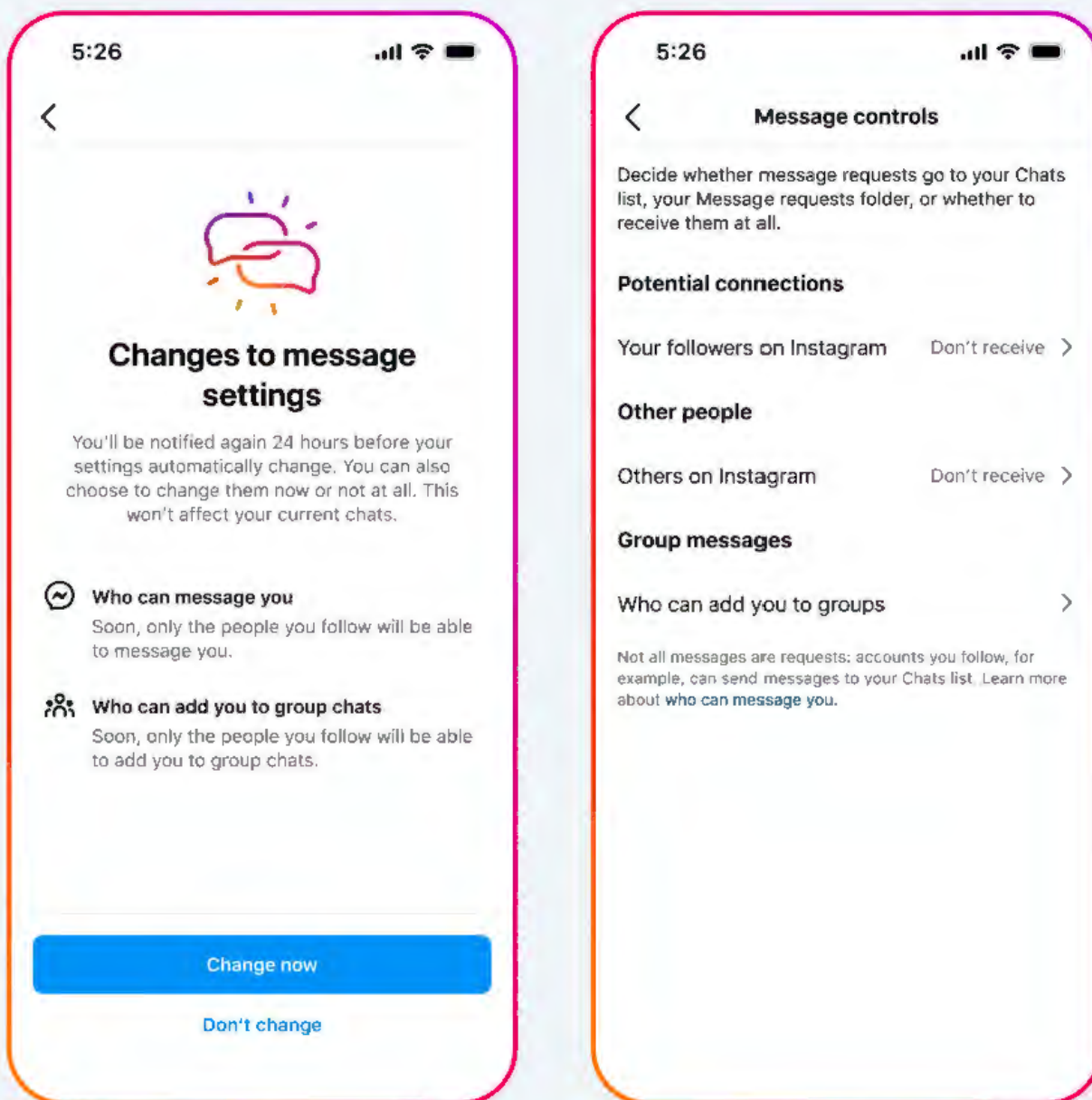
To help protect teens from unwanted contact on Instagram and Messenger, we restrict adults over 18 from starting private chats with teens they're not connected to. We also limit the message requests people can send to someone who doesn't follow or isn't already connected to them, to text-only messages. People can't send images, videos, or voice notes in message requests until the recipient accepts the request to chat. ***(Updated on August 9, 2024 at 8:50AM PT and November 25, 2024 at 2:20PM PT to reflect our latest policies.)***

Today we're announcing an additional step to help protect teens from unwanted contact by turning off their ability to receive DMs from anyone they don't follow or aren't connected to on Instagram – including other teens – by default.

Under this new default setting, teens can only be messaged or added to group chats by people they already follow or are connected to, helping teens and their parents feel even more confident that they won't hear from people they don't know in their DMs. Teens in supervised accounts will need to get their parent's permission to change this setting (more below).

This default setting will apply to all teens under the age of 16 (or under 18 in certain countries). Those already on Instagram will see a notification at the top of their Feed letting them know we're making these changes to their message settings.

We're also making these changes to teens' default settings on Messenger, where under 16s (or under 18 in certain countries) will only receive messages from Facebook friends, or people they're connected to through phone contacts, for example.



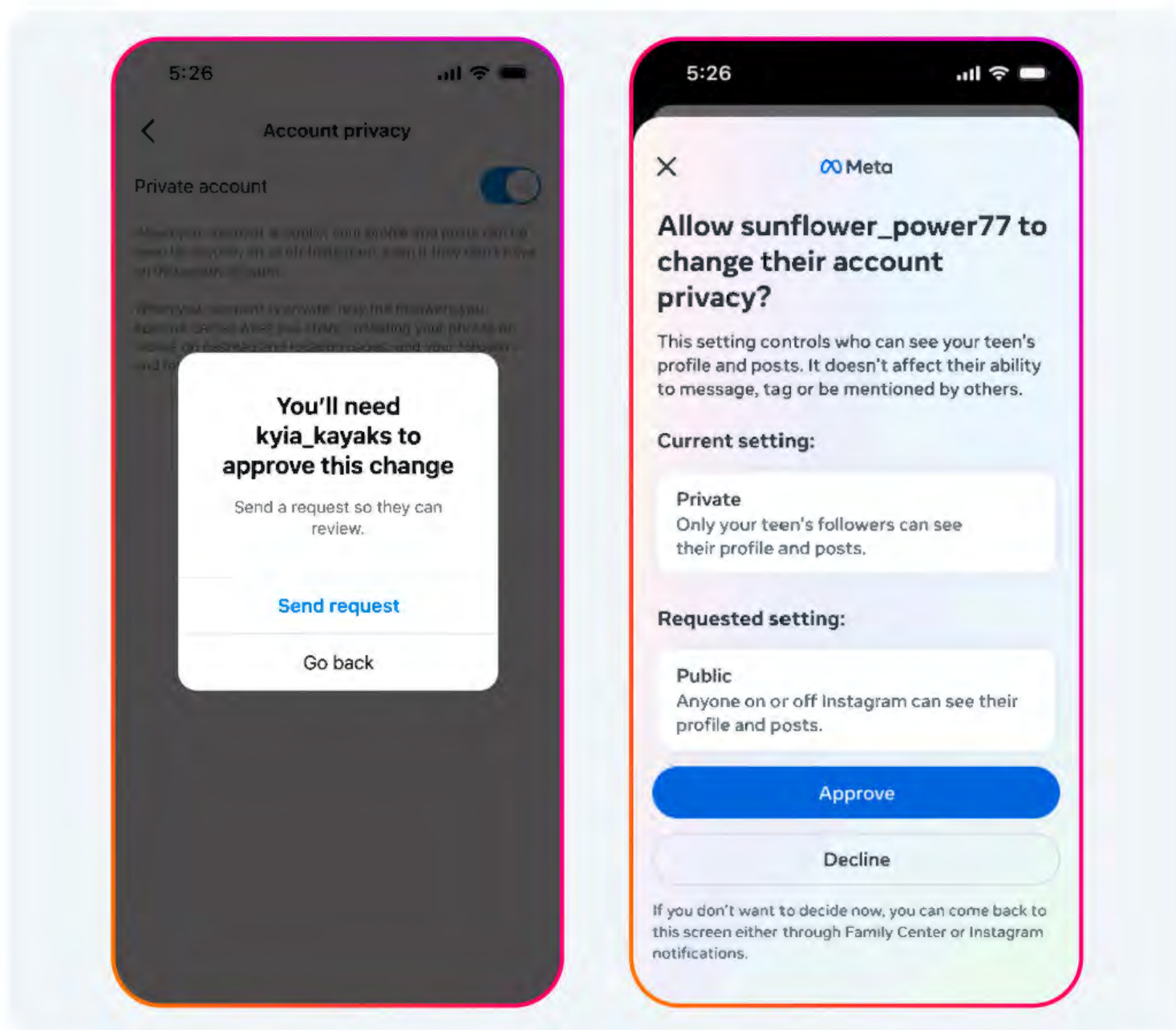
For illustrative purposes only.

In addition, we're planning to launch a new feature designed to help protect teens from seeing unwanted and potentially inappropriate images in their messages from people they're already connected to. This is meant to discourage teens from sending these types of images themselves, to create an age appropriate experience and to help prevent sextortion. We'll have more to share on this feature, which will also work in encrypted chats, later this year.

Helping Parents Shape Their Teens' Online Experiences

We first launched parental supervision on Instagram in March 2022 and since then have continued to add new features to help involve parents more in their teens' online experiences. These include the ability for parents to set time limits and schedule breaks, to understand when their teen blocks or shares they've reported someone, and to be notified when their teen changes their settings.

Now, parents using supervision will be prompted to approve or deny their teens' (under 16) requests to change their default safety and privacy settings to a less strict state – rather than just being notified of the change. For example, if a teen using supervision tries to change their account from private to public, change their Sensitive Content Control from “Less” to “Standard”, or – now – tries to change their DM settings to hear from people they’re not already following or connected to, their parent will receive a notification prompting them to approve or deny the request.



As with all our parental supervision tools, this new feature is intended to help facilitate offline conversations between parents and their teens, as they navigate their online lives together and decide what's best for them and their family.

Larry Magid, CEO of ConnectSafely, said:

“Empowering parents to approve or deny requests to change their teen’s default safety and privacy settings gives parents the tools they need to help protect their teens, while at the same time respecting their teens’ privacy and ability to communicate with their friends and family.”

Visit our [Family Center](#) to learn more about the 30+ tools and features we’ve developed to support teens and families, as well as resources from experts.

Categories:
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Tags: Safety, Youth Well-Being Resources

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META

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