

FILED UNDER SEAL

EXHIBIT 20

Message

From: [REDACTED] [/O=THEFACEBOOK/OU=EXTERNAL
(FYDIBOHF25SPDLT)/CN=RECIPIENTS/CN=[REDACTED]]
Sent: 5/8/2021 5:20:01 AM
To: [REDACTED] [REDACTED]@fb.com]; [REDACTED] [REDACTED]@fb.com]; Vaishnavi J [REDACTED]@fb.com]; [REDACTED] [REDACTED]@fb.com]; [REDACTED] [REDACTED]@fb.com]; [REDACTED] [REDACTED]@fb.com]; Pavni Diwanji [REDACTED]@fb.com]; [REDACTED] [REDACTED]@fb.com]; [REDACTED] [REDACTED]@fb.com]; [REDACTED] [REDACTED]@fb.com]; [REDACTED] [REDACTED]@fb.com]; Miki Rothschild [REDACTED]@fb.com]; Hitomi Hayashi-Branson [REDACTED]@fb.com]; [REDACTED] [REDACTED]@fb.com]; [REDACTED] [REDACTED]@fb.com]; [REDACTED] [REDACTED]@fb.com]; [REDACTED] [REDACTED]@fb.com]
Subject: Message summary [{"otherUserFbId":null,"threadFbId":4149822118401578}]

[REDACTED] (5/07/2021 18:07:24 PDT):
> [REDACTED] mentioned something in today's brainstorm about most of what we catch is through proactive scanning on mk not report. Do you have data on that?

Vaishnavi Jayakumar (5/07/2021 18:11:40 PDT):
> Big fan of @Hitomi Hayashi-Branson's research on IG teen safety that just wrapped up , where she interviewed several of our expert child safety organisations around the world. One of the key findings around both comments and DMs: Children are regularly exposed to sexualising content and comments - girls in particular have come to just expect that they're see this type of content and have these experiences. https://docs.google.com/presentation/d/1Tau3eZBpIZAluBgmyZ3oacaAxwXXDNYhZYivG01N9Yw/edit#slide=id.gc8e93b8b3f_0_1177

> As a supporting anecdote, another IG researcher who was recruiting teens for a messaging study met a potential recruit who described a predatory grooming message she received from an older man. The potential recruit was disturbed by this but also mentioned that she regularly gets these kinds of messages, usually at least once a day. That WP post here: <https://fb.workplace.com/groups/igwb.feedback/permalink/5537311319650771/>

> Beyond child exploitation, even adults on Instagram struggle to deal with racist abuse and harassment in their DMs. We just saw a large five-day social media boycott of Instagram by sports clubs in Europe, largely due to footballers and athletes of colour receiving terribly abusive messages in their DMs. Here are a few examples (warning of strong abusive language) outlined in the press: <https://www.the-sun.com/sport/premier-league/812766/ian-wright-racist-abuse-instagram-police/> u-13 children will be even more vulnerable to and impacted by this abuse if they receive it in encrypted DMs, and may not be as well-equipped to report this content to us.

> Here's another slide show of the types of abusive messages people receive in their Instagram DMs: <https://www.instagram.com/p/CBQKovlAS5l/>

> I came across this a while back and it's more about Messenger than IGD, but it's research on why people are hesitant to report abuse in their private messages (which is the only way we'd be able to act on such content in an e2ee environment): concerns that reporting is not anonymous, victims not trusting authority, wanting to monitor their abusers / harassers https://fb.workplace.com/permalink.php?story_fbid=752537048529224&id=100013188075337

Hitomi Dolly Hayashi-Branson (5/07/2021 19:52:16 PDT):
> @silent sorry just catching up here. Thanks Vaishnavi J and [REDACTED] for adding my research with partner organizations. Pavni please let me know if you have any question on this research.

Hitomi Dolly Hayashi-Branson (5/07/2021 22:20:01 PDT):
> @silent Also, please note that this deck summarizing research with external partner organizations (<https://docs.google.com/presentation/d/1Tau3eZBpIZAluBgmyZ3oacaAxwXXDNYhZYivG01N9Yw/edit?usp=sharing>) has not yet been approved for sharing outside of individuals and closed groups.