

Filed Under Seal

EXHIBIT H

Message

From: [REDACTED] [/O=THEFACEBOOK/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=[REDACTED]]
Sent: 5/11/2021 4:26:26 PM
To: [REDACTED]@fb.com]; [REDACTED]@fb.com]
Subject: Message summary [{"otherUserFbId":100021115041052,"threadFbId":null}]

[REDACTED] (5/11/2021 02:12:53 PDT):
>Did SEV got fixed: <https://fburl.com/daiquery/k7ld5pzj?>

[REDACTED] (5/11/2021 02:13:17 PDT):
>I don't see any miss between mms_decisions and photo_match

[REDACTED] (5/11/2021 02:13:24 PDT):
>They are mitigating :)

[REDACTED] (5/11/2021 02:13:29 PDT):
>Also the SEV was at the match time

[REDACTED] (5/11/2021 02:13:37 PDT):
>So it wouldn't be caught here.

[REDACTED] (5/11/2021 02:13:56 PDT):
>so, we weren't even matching things?

[REDACTED] (5/11/2021 02:14:12 PDT):
>Right. The match didn't go through because of about three issues.

[REDACTED] (5/11/2021 02:14:19 PDT):
>also, would you mind looking into this:
https://www.internalfb.com/intern/unidash/dashboard/cei_banking_dash/cei_possible_decision_miss/

[REDACTED] (5/11/2021 02:14:34 PDT):
>okay, I don't think we will be able to alert on it for now

[REDACTED] (5/11/2021 02:14:53 PDT):
>The alert that would have caught was the alert on different delete sources

[REDACTED] (5/11/2021 02:15:30 PDT):
>bad news:
>1. We are misssing so many NCMEC reports
>2. logs for check points are missing everywhere, not even in dim_checkpoints.. table

[REDACTED] (5/11/2021 02:15:36 PDT):
>I think we have it now right?

[REDACTED] (5/11/2021 02:15:40 PDT):
>alert on top X sources

[REDACTED] (5/11/2021 02:16:06 PDT):
>good news:
>1. Disable actions are working fine
>2. Delete actions are working fine

[REDACTED] (5/11/2021 02:16:07 PDT):
>Yep! Just saying that if the content doesn't even *match*, the only way we can find a big sev is through delete counts.

[REDACTED] (5/11/2021 02:16:21 PDT):
>I am very #notsurprised

[REDACTED] (5/11/2021 02:16:57 PDT):
>so question is: how do we verify if our checkpoint count are correct. I have lost so many days figuring it out :(

[REDACTED] (5/11/2021 02:17:15 PDT):
>I mean in centra we see checkpoint is there, but there is no way to cinform it via any table

[REDACTED] (5/11/2021 02:17:28 PDT):
>Checkpoints should be in dpof and pac_actions

[REDACTED] (5/11/2021 02:17:48 PDT):

>I would talk to [REDACTED] about this actually

[REDACTED] (5/11/2021 02:17:53 PDT):

>I tried dpef and dim_checkpoint (or something similar) table

[REDACTED] (5/11/2021 02:18:04 PDT):

>on NCMEC report I could verify we are not reporting them

[REDACTED] (5/11/2021 02:18:14 PDT):

>due to ePD check or some times there is no report at all

[REDACTED] (5/11/2021 02:18:26 PDT):

>wait hold on, which are we talking about here.

[REDACTED] (5/11/2021 02:18:27 PDT):

>?

[REDACTED] (5/11/2021 02:18:44 PDT):

>sorry, I am very bad at this

[REDACTED] (5/11/2021 02:18:49 PDT):

>We have users that we haven't reported but we deleted CEI?

[REDACTED] (5/11/2021 02:19:00 PDT):

>no worries, this is all super complicated

[REDACTED] (5/11/2021 02:19:00 PDT):

>oin NCMEC there is definitely something wrong and we are missing out sending reports

[REDACTED] (5/11/2021 02:19:12 PDT):

>On the content itself?

[REDACTED] (5/11/2021 02:19:23 PDT):

>both on content and on user

[REDACTED] (5/11/2021 02:19:27 PDT):

>We will sometimes not send a NCMEC report because we've determined there is a FP.

[REDACTED] (5/11/2021 02:19:54 PDT):

>but I could see they are not FPs/ or Ignored due to ePD check

[REDACTED] (5/11/2021 02:19:56 PDT):

>right now I am not sure what tracking we have to ascertain if a lack of NCMEC report is *intended* or *not intended*

[REDACTED] (5/11/2021 02:20:16 PDT):

>Yes. This is an issue. How far back and do we need to open a sev?

[REDACTED] (5/11/2021 02:20:33 PDT):

>so if report is ignored then it is intended, if there is no report at all then it would not intended right?

[REDACTED] (5/11/2021 02:20:59 PDT):

>A NCMEC report?

[REDACTED] (5/11/2021 02:21:05 PDT):

>what kind of report?

[REDACTED] (5/11/2021 02:21:15 PDT):

>yes NCMEC report

[REDACTED] (5/11/2021 02:21:45 PDT):

>Ok. So I would ask [REDACTED] what logs happen when we intentionally don't close a NCMEC report.

[REDACTED] (5/11/2021 02:22:02 PDT):

>sure

[REDACTED] (5/11/2021 02:22:24 PDT):

>I usually look at the discrepancy between delete and NCMEC report, and if it's big, that's an alert.

[REDACTED] (5/11/2021 02:22:48 PDT):

>then a person could look to see if it's explainable (big FP cluster, etc)

[REDACTED] (5/11/2021 02:22:55 PDT):

>there are banks which only deletes and don't ncme report.. but yes, we can sepearate deletes to only NCMEC reporting banks

[REDACTED] (5/11/2021 02:23:04 PDT):

>makes sense

[REDACTED] (5/11/2021 02:23:11 PDT):
>there should not be a CEI bank that deletes but doesn't report

[REDACTED] (5/11/2021 02:23:18 PDT):
>if there is, we're not in legal compliance

[REDACTED] (5/11/2021 02:23:32 PDT):
>no, not CEI bank, but this is on all Child Safety banks

[REDACTED] (5/11/2021 02:24:11 PDT):
>So for this check, you'll need to separate out CEI, since we only report to NCMEC on CEI content. (IIC manuals, but that's not your area)

[REDACTED] (5/11/2021 02:24:29 PDT):
>yes, makes sense

[REDACTED] (5/11/2021 02:25:02 PDT):
>but if there is mms_decision for IActionReportToNCMEC and we didn't take any action, wouldn't it also mean the same thing?

[REDACTED] (5/11/2021 02:25:51 PDT):
>Well ... this is really two checks:
>1. Did the thing with IActionReportToNCMEC have the violation type CEI?
>2. Did the NCMEC report actually complete?

[REDACTED] (5/11/2021 02:26:09 PDT):
>BUT yes, only CEI (or a few NCII banks) have NCMEC actions

[REDACTED] (5/11/2021 02:30:57 PDT):
>makes sense.. We have first in place, I will check with Mireille on second

[REDACTED] (5/11/2021 02:39:04 PDT):
>I think in the absence of "official" logging, we can just check CEI deletes against NCMEC reports. I'm ok with that being the check for War Room exit and working on getting something more specific later.

[REDACTED] (5/11/2021 09:19:52 PDT):
>checked with [REDACTED] on NCMEC fails,
>there was an issue with banking content check which is causing this issue

[REDACTED] (5/11/2021 09:20:06 PDT):
>so this would be failing for so many sources, including videntifier match

[REDACTED] (5/11/2021 09:20:15 PDT):
>it is like 10k NCMEC report missing/day for month?

[REDACTED] (5/11/2021 09:20:18 PDT):
>Is it SEV-3?

[REDACTED] (5/11/2021 09:26:26 PDT):
>Yikes. Yeah, according to <https://fbur1.com/ww93i715> this is sev3