Message

From: Internal Audit Reports [/O=THEFACEBOOK/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=[redacted]]
Sent: 8/17/2021 8:47:31 PM
CC: Martin Schneider[redacted]@fb.com]; Tiffany[redacted]@fb.com]; Christophe[redacted]@fb.com]; Jason[redacted]@fb.com]; Eoin[redacted]@fb.com]; Kimi[redacted]@fb.com]; Pratima[redacted]@fb.com]
BCC: John DeVine[redacted]@fb.com]; Abigail Sooy[redacted]@fb.com]; Whitney[redacted]@fb.com]; Stephen[redacted]@fb.com]; Chris[redacted]@fb.com]; Mike[redacted]@fb.com]; Karen[redacted]@fb.com]; Diego[redacted]@fb.com]; Daniel[redacted]@fb.com]; Lisa[redacted]@fb.com]; Matt[redacted]@fb.com]; Swithin[redacted]@fb.com]; Jennifer Newstead[redacted]@fb.com]; Chris Sonderby[redacted]@fb.com]; Andrea[redacted]@fb.com]; Lee Freedman[redacted]@fb.com]; Einat[redacted]@fb.com]; Jessica[redacted]@fb.com]; Jacqueline[redacted]@fb.com]; Scott von[redacted]@fb.com]; Nick Clegg[redacted]@fb.com]; Joel Kaplan[redacted]@fb.com]; Monika Bickert[redacted]@fb.com]; Neil Potts[redacted]@fb.com]; Antigone Davis[redacted]@fb.com]; Sarah[redacted]@fb.com]; Nell McCarthy[redacted]@fb.com]; Adam[redacted]@fb.com]; Alex[redacted]@fb.com]; Brady Lauback[redacted]@fb.com]; Veronika Belokhvostova[redacted]@fb.com]; Michael[redacted]@fb.com]; Dominic[redacted]@fb.com]; Malia[redacted]@fb.com]; Guy Rosen[redacted]@fb.com]; Joey Simhon[redacted]@fb.com]; Chris[redacted]@fb.com]; Omer[redacted]@fb.com]; Michae[redacted]@fb.com]; Mireille[redacted]@fb.com]; Rory[redacted]@fb.com]; Dhiren[redacted]@fb.com]; Brian[redacted]@fb.com]; Haotian[redacted]@fb.com]; Soukaina[redacted]@fb.com]; Shilpa[redacted]@fb.com]; David Wehner[redacted]@fb.com]; Susan Li[redacted]@fb.com]; Brian[redacted]@fb.com]; IA Leadership [ialeadership@fb.com]
Subject: Internal Audit Report - Child Safety Operations Assurance Audit
Attachments: Internal Audit Report - Child Safety Operations Audit.pdf; image001.png

Note: The audit report contains confidential company information and is for intended recipients only.
BCC: Report recipients are listed on the Communication Channel (slide 20)

Hi All,

The Internal Audit (IA) team has completed the **Child Safety Operations Assurance Audit**. This report is rated as ***"Significant Improvements Needed"*** with **two High, 12 Medium,** and **15 Low** risk observations.

The scope included an evaluation of controls across detection, enforcement, banking, and monitoring & reporting. Additionally, during the audit, the scope was increased to account for management's 8-week Child Safety War Room. IA assessed the War Room exit criteria and validated the closure of 29 high priority workstreams. Notable High and Medium observations are summarized below:

Detection

- [redacted]

Enforcement

- [redacted]

Banking

- No High or Medium observations were noted

Monitoring & Reporting

- The National Center for Missing and Exploited Children (NCMEC) backlog includes a significant number of reports (~250K) that are pending submission due to a lack of backlog monitoring
- NCMEC reporting failures are not consistently reviewed or timely resolved
- Facebook's ability to consistently meet reporting obligations to NCMEC may be constrained by team resources

War Room Validation

- IA validated the closure of 25 of 29 high priority workstreams but noted instances when the exit criteria were not properly validated or remediation that remain open for completion in H2

Please find attached the final audit report with further details on scope, audit observations and management action plans to address these findings, including definitions for the audit ratings.

Thanks to everyone who participated in this audit for their support. We appreciate the time and effort spent to help us better understand your organization's processes. Please let us know if you have any questions or feedback.

Thank you,
Tiffany

Tiffany [redacted] | Director, Operations Audit
INTERNAL AUDIT